

# SPS-5 v9 Series Programming Guide

Refer to the SPS-5 v9 or v9S "Quick Start Guide" for other Information.

# "We Deliver Information at the Speed of Light"

#### **Getting Started**

Insert the "**Product Support CD**" into a Laptop or Desktop. On the Main Screen of the CD find and install the Encoder Setup **v9** Program Software.

The v9 Encoder Software has the ability to work with **Both Versions** of the v9 Series Paging Systems. Attach the paging system using the supplied Standard RS-232 serial cable to an **Available Com Port**. The **SPS-5 v9** or the v9S will be **Auto-Detected** by the Encoder Setup Software, when you "Open" the Com Port.

#### Encoder Software Main Screen – Setup the Com Port

Start the Encoder Setup Program and Click on the "**Com Port**" Button in the Menu and Click on "**Properties**". See Fig. 1

🕅 WaveWare Paging Encoder Se	tup						
File COM Port Test Help							
Properties Proger _unines oup Paging	Canned <u>M</u> sgs		Program Encoder	1 Read Encoder	() Test Encoder		
Open COM 2							
Lookup ID ID A Mod for p	Lookup ID ID As Capcode Increment Mode is OFF Capcodes by 8 for port 1 Mode is OFF						
Response: Config Notes - Saved to Disk and Printed Only							
	1 million only						
No Database Loaded					COM 2 Closed		

Fig. 1 (Choose the Com Port, Part 1) If the Com Port Number is Wrong, Click "Properties" to Choose Port.

**Com Port Settings Screen** 

Edit the "**Com Port**" and Settings and **Click** "**OK**". See Fig. 2

🕅 COM Port Properties 🛛 🔀					
Properties					
Port: Com2					
Baud Rate 9600  Cancel					
Connection Preferences					
Data Bits: 8					
Parity: None					

Fig. 2 (Choose the Com Port, Part 2)

#### Encoder Software Main Screen – Open Com Port

On the Main Screen of Encoder Setup Program, Click on the "Open Com (X)" Button next to the RED Light.

See Fig. 3

			<u>_</u>				
🛍 WaveWare Pa	🕷 WaveWare Paging Encoder Setup						
<u>F</u> ile <u>C</u> OM Port <u>⊺</u> ∈	est <u>H</u> elp						
	•\$_	1	<u>_</u>	↓ ↓	1	(P)	
Pager <u>Families</u>	<u>G</u> roup Paging	Canned <u>M</u> sgs	Settings	Program Encoder	<u>R</u> ead Encoder	Test Encoder	
😑 Open	СОМ 2		WAVE		<b>Paging En</b> Firmware Version:	coder <b>v9</b>	
Lookup ID	Lookup ID ID As Capcode Increment Mode is OFF Capcodes by 8 for port 1 Mode is OFF						
Response:							
Config Notes - Saved to Disk and Printed Only							
No Database Loade	4					COM 2 Closed	

Fig. 3 (Open the Com Port, Part 1)...Click the "Open Com 2" to Open the Com Port.

The Software will detect the SPS-5 v9 or the v9S Paging System and Open the Com Port and the Light will turn Green. See Fig. 4 (Part 2) and 4A (Part 2A)



Fig. 4 (Open the Com Port, Part 2)...Dual Port Identification – Firmware Version: 9.04 Or



Fig. 4A (Open the Com Port, Part 2A)... Single Port Identification – Firmware Version: 9.04S

The Software has "Detected" either the SPS-5 v9 Dual Com Port or the SPS-5 v9S Single Com Port Paging System.

The Software has Opened the Com Port and will now READ the Database. **Click "OK"** See Fig. 5



Fig. 5 (You MUST read the Database)

For Programming of the Pager Families – (See next page). (Pager Database) On the Main Screen of Encoder Setup Program, Click on the "**Pager Families**" Icon to Open the Pager Database. See Fig. 6



Fig. 6 (Open the Pager Database)...Configuration for Both of the v9 Series Paging Systems

Pager Families Screen: Enter Quantity, Pager ID's, 7-Digit Cap Code, Baud Rate, Pager Type and Function code. Function Code 4 is normally for Alphanumeric Pagers and Function Code 1 is normally for Numeric Pagers. When Finished, Click "OK" See Fig. 7

Pa	Pager Families Setup											
	Active	Pager Qty	Start ID	EndID	Start Capcode	End Capcode	Pager Type	Func Code	Data Rate	Prefix Msg	Suffix Msg	
1	ON	101	100	200	0000100	0000200	Alpha	4	512	None	None	
2	OFF											
3	OFF											
4	OFF											
5	OFF											
7	OFF				-							
8	OFF											
9	OFF				1							
10	OFF											
11	OFF											
12	OFF											
13	OFF											
14	OFF											
15	OFF											
16	UFF											
$\frac{17}{10}$	OFF				-							
19	OFF											
20	OFF											
21	OFF											
22	OFF											
23	OFF											
24	OFF											
25	OFF											
28	OFF											-
Prel Suf	Prefix: Suffix:											
Incr	ement Ca	apcodes by	8 Mode	is OFF		<u>0</u> K						

Fig. 7 (Enter Pagers in the Database) If Family 1 is Red, Click to Activate and to Add Pagers, it will turn Green.

For Programming of the Pager Groups – (See Next Page).

On the Main Screen of Encoder Setup Program, Click on "**Group Paging**" to Open the Pager Database. See Fig. 8

🕅 WaveWare Paging Encoder Setup								
<u>F</u> ile <u>⊂</u> OM Port <u>T</u> e	<u>File COM Port Test Help</u>							
Pager Families	Group Paging	Canned Msgs	Settings	Program Encoder	T Read Encoder	Test Encoder		
Close	Close COM 2							
Lookup ID ID As Capcode Increment Mode is OFF Capcodes by 8 for Port 1 Mode is OFF Response: Config Notes - Saved to Disk and Printed Only								
Current View Matche	es Encoder Configurat	ion				COM 2 Open		

Fig. 8 (Group Paging)...Configuration for Both of the v9 Series Paging Systems

Pager Groups Screen: Enter The Group ID and list the pager ID's you want in that group. The ID's must be in the Pager Families, programmed previously. **Note:** In most cases you would use a "**Common**" Pager Cap Code in the Pager themselves instead of using Pager Groups. Using a Common Cap code will page all pagers at the same time; whereas using a group will page each pager one at a time, which is slow.

Pager Groups would be used primarily when "**Timer Active**" Mode is needed. **COK**" See Fig. 9

When finished, Click "OK"

Pager Groups Setup Group 1 Group 2 Group 3 Group 4 Group 5 Group 6 Group 7 Group 8 Group 9 Group 10 Reference Active ΟN 500 Group ID Pager ID 1 150 Pager ID 2 160 Pager ID 3 170 Pager ID 4 Pager ID 5 Pager ID 6 Pager ID 7 Pager ID 8 Pager ID 9 Pager ID 10 Pager ID 11 Pager ID 12 Pager ID 13 Pager ID 14 Pager ID 15 Pager ID 16 Pager ID 17 Pager ID 18 Pager ID 19 Pager ID 20 Timer Active OFF OFF OFF OFF OFF OFF OFF OFF OFF Timer Msg # None Message: <u>0</u>K

Fig. 9 (Pager Groups Setup) If Group 1 is RED, click on the Box to Activate that Group, it will turn Green.

Pager Groups "Timer" Screen: This will send a page every 2 minutes to the pagers listed in that Group unless the "Host" system issues a "Reset" Command. You create the message to be sent in the "Canned Messages" Screen. When Finished, Click "OK". See Fig. 10

Pager Groups Setup										
	Group 1	Group 2	Group 3	Group 4	Group 5	Group 6	Group 7	Group 8	Group 9	Group 10
Beference				aroop +			aroopr			
Active	ON	OFF								
Group ID	500									
Pager ID 1	150	-								
Pager ID 2	160		-			-				
Pager ID 3	170	-								
Pager ID 4										
Pager ID 5										
Pager ID 6										
Pager ID 7										
Pager ID 8										
Pager ID 9										
Pager ID 10										
Pager ID 11										
Pager ID 12										
Pager ID 13										
Pager ID 14										
Pager ID 15										
Pager ID 16										
Pager ID 17										
Pager ID 18										
Pager ID 19										
Report D. 20										
Timer Active	ON	DFF	OFF							
Timer Msg #	1	💌 ne	None							
Message: Back Door Alarm										

Fig. 10 (Activate Timer) If Timer in the group is RED, click on the Box to Activate and it will turn Green.

"Timer Message": Choose the Number of the Canned Message you want to send.

**NOTE:** You may need to "Configure" the Canned Messages "Before" Part.

For Programming the Canned (Predefined) Messages - (See next page).

#### On the Main Screen of Encoder Setup Program, Click on the "Canned Messages" Icon to Open the Predefined Messages Screen. See Fig. 11

🕅 WaveWare Paging Encoder Setup								
<u>File C</u> OM Port <u>T</u> est <u>H</u> elp	<u>File COM Port Test Help</u>							
Image: Pager Eamilies         Group Paging         Canned Ms			Program Encoder	T <u>R</u> ead Encoder	Test Encoder			
Close COM 2 Close COM 2								
Lookup ID	Lookup ID ID As Capcode Increment Mode is OFF Capcodes by 8 for Port 1 Mode is OFF							
Response:								
Config Notes - Saved to Disk and Printed Unly								
Current View Matches Encoder Config	ration				COM 2 Open			

Fig. 11 (Canned Messages)...Configuration for Both of the v9 Series Paging Systems

In the "**Predefined Messages Setup**" Screen type the Message you want sent, 1 Message per Line and **Click** "**OK**". See Fig. 12

Pre	Predefined Messages Setup						
	Message						
1	Back Door Alarm						
2	Front Door Open						
3	Call Front desk						
4	Needed on the Dock						
5	Customer in Lobby						
6							
7							
8							
9							
10							
11							
12							
13							
14							
	<u><u>o</u>K</u>						

Fig. 12 (Add Predefined Messages)

For System Configuration Settings: (See Next Page).

On the Main Screen of Encoder Setup Program, Click on the "Settings" Icon to Open the Com Port Screen. See Fig. 13



Fig. 13 (Settings Icon)...Settings for Both v9 Series Paging Systems

### There are Two New Models of SPS-5 v9 Series Encoder:

The SPS-5 v9 "Dual RS-232 Serial DB-9 Com Port" Paging System. (This Page: 8 for Setup) The SPS-5 v9S "Single RS-232 Serial DB-9 Com Port" Paging System. (See Page: 10 for Setup)

The "Advanced Settings" Button will give you more Options. The "Restore Defaults" Button will "Reset" Both Com Ports to "Defaults". Below are the "Encoder Settings" screen for the Dual Com Ports and Protocols.



Fig. 14 (Default Settings) SPS-5 v9 Dual Com Port Settings Screen

For System Configuration of Advance Settings: (See Next Page).

To enter the "Advanced Encoder Settings" Screen you must type in the User ID "Maint" (Not Case Sensitive). Click "OK". See Fig. 15

Access Advanced Encoder Settings				
User ID: Maint				
OK Cancel				

Fig. 15 (Enter Password "Maint")

#### Below is the Advanced Encoder Settings Screen.

In **MOST** cases you will **NOT** have to adjust these settings.

The "Restore Defaults" Button will set each field back to the Original Default settings and affects the Entire screen. When finished, Click "OK".

See Fig. 16



Fig. 16 (Default Settings)...For the SPS-5 v9 Dual Com Port Settings Screen

Advance Encoder Settings - "Default Settings": (As Shown) Fig. 16

The following are "Global" and affect BOTH Com Ports.

- A: Carrier Detect = 0v
- **B**: Transmitter Duty Cycle = 66% and Carrier Signal Detection is "ON" (Checked)
- **C**: Data Encoding Polarity = Normal
- D: Max Messages per Batch = 10 and Increment Cap Codes by 8 is "OFF" (Not Checked)
- F: Restore Defaults- This Button will set the "Entire Screen" including both com ports to original default settings.
- G: Paging Site License Call Sign- Station ID Information Sent in Morse Code approx. every 30 Seconds

The following affect ONLY the 1st Com Port:	The following affect ONLY the 2 <sup>nd</sup> Com Port:
E: 1 <sup>st</sup> Com Port = Serial Port RESET of Timed Paging	H: 2 <sup>nd</sup> Com Port = Serial Port RESET of Timed Paging
Flow Control- Setting = Hardware (RTS/CTS)	Flow Control- Setting = Hardware (RTS/CTS)

# Settings for the v9S Single Com Port System

## **Encoder Settings**

The "Advanced Settings" Button will give you more Options. (Next Page)

Below are the "Encoder Settings" screen for the Com Ports and Protocols. NOTE: Defaults are shown below. Fig. 14A

When Finished, Click "OK".

1	😂 Encoder Settings	Encoder Settings:
	← Protocol for 1st Serial Port ⓒ TAP ⓒ PET & TAP	<b>A: Protocol for the Com Port</b> Choices are TAP, PET and TAP, COMP1, COMP2, WaveWare and Scope.
A-	C COMP1 C COMP2 C WaveWare C Scope	<b>B: Settings for the Com Port</b> Choices are Verbose or Non-Verbose and Baud Rates of 300, 1200, 2400 and 9600 with Connection Settings of N 8, E 7 or 0 7.
	Settings for 1st Serial Port     Verbose     Baud Rate     9600	<b>C: Restore Defaults Button</b> Click on this Button to "Restore" Settings to Factory Defaults.
в-	Connection Preferences Data Bits: 8 Parity: None	<b>D: Advanced Encoder Settings Button</b> Click on this Button to open the "Advanced" Encoder Settings Screen for more Options. See next page.
c-	Restore Defaults OK Advanced Settings	-D

Fig. 14A (Factory Defaults Shown) SPS-5 v9S Single Com Port Settings Screen

For the v9S Single Port System Configuration Advance Settings: (See Next Page).

# Advance Settings for the v9S Single Com Port System

#### **Advance Encoder Settings**

To enter the "Advanced Encoder Settings" Screen you must type in the User ID "Maint" (Not Case Sensitive). Click "OK". See Fig. 15A

Access Advanced Encoder Settings					
User ID:					
Maint					
	Coursel				
	Lancel				

Fig. 15A (Enter Password "Maint")

#### Below is the Advanced Encoder Settings Screen.

In **MOST** cases you will **NOT** have to adjust these settings.

The "Restore Defaults" Button will set each field back to the original default settings and affects the Entire screen.

۹_	Global Settings         Carrier Detect Polarity         © 0V = Carrier Detected (Default)         © 5V = Carrier Detected         O Reverse	
в-	66     Transmitter Duty Cycle 次       10     Max Msgs per Batch (1 to 32)       ✓ Carrier Signal Detection     Increment Capcodes by 8       Paging Site License Call Sign	(
E	Settings for 1st Serial Port         ▼ Serial Port Reset of Timed Paging         ▲ Assume Pager ID is Capcode         Flow Control         ○ None         • Hardware (RTS/CTS)         ○ Software (XON/XOFF)         ○ Alt Hardware (Flow before ACK/NAK)         ○ Alt Software (Flow before ACK/NAK)	
-	Restore Defaults	

#### When finished, Click "OK". See Fig. 16A

Fig. 16A (Default Settings) For the SPS-5 v9S Single Com Port Settings Screen

Advance Encoder Settings – "Default Settings": (As Shown) Fig. 16A

- A: Carrier Detect = 0v
- B: Transmitter Duty Cycle = 66% and Carrier Signal Detection is "ON" (Checked)
- **C**: Data Encoding Polarity = Normal
- D: Max Messages per Batch = 10 and Increment Cap Codes by 8 is "OFF" (Not Checked)
- E: Settings for Com Port = Serial Port RESET of Timed Paging (Checked) and Flow Control- Setting = Hardware (RTS/CTS)
- F: Restore Defaults- This Button will set the Entire Screen to Original Factory Default Settings.
- G: Paging Site License Call Sign- Station ID Information Sent in Morse Code

# Programming, Reading and Saving the Pager Database and Settings

On the Main Screen of Encoder Setup Program, Click on the "**Program Encoder**" Icon to program the Encoder. Programs the SPS-5 v9 Series Pager Database and all Settings.

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🕅 WaveWare P	aging Encoder Se	etup					
<u>File COM Port Te</u>	est <u>H</u> elp						
Dager Eamilier	Croup Racing	/	Settinger			Tart Encoder	
Fayer Carmies	<u>G</u> roup Faging	Calified <u>H</u> ogs	gecungs	Erogram Encoder	Kean Fuchder	Test Encoder	
Close	Close COM 2 Close COM 2						
Lookup ID ID As Capcode Increment Mode is OFF Capcodes by 8 for Port 1 Mode is OFF							
Response:							
Config Notes - 9	Config Notes - Saved to Disk and Printed Only						
Current View Matche	es Encoder Configura	tion				COM 2 Open	

Fig. 17 (Programs Both of the SPS-5 v9 Series Encoders)

On the Main Screen of Encoder Setup Program, Click on the "**Read Encoder**" Icon to see the Database information. Used when you want to check to be sure everything you have programmed into the database was saved and is correct. See Fig. 18

🕷 WaveWare Paging Encoder Setup							
<u>File C</u> OM Port <u>T</u> e	est <u>H</u> elp						
Pager Families	Group Paging	Canned Msgs	Settings	Program Encoder	T Read Encoder	Test Encoder	
Close	Close COM 2     Close COM 2						
Lookup ID ID As Capcode Increment Mode is OFF Capcodes by 8 for Port 1 Mode is OFF Response:							
Config Notes - Saved to Disk and Printed Only Current View Matches Encoder Configuration COM 2 Open							

Fig. 18 (Reads Both of the SPS-5 v9 Series Pager Database and all Settings)

Saving the Database and Settings: See Next Page.

It is Recommended that you save the Database "**Before and After**" you have finished Programming the **SPS-5**. See Fig. 19

WaveWare Paging Encode	r Setup					
File COM Port Test Help						
Open Database File New Database		<u>A</u>	l 🕇	1	<b>P</b>	
Program Encoder Database	Canned Msgs	Settings	Program Encoder	<u>R</u> ead Encoder	Test Encoder	
Read Encoder Database	WAVE WARE Paging Encoder v9					
Save				Firmware Version: 9.	.00	
Save As	ID As Capcode Increm	OAs Capcode Increment				
Print Database Configuration	Mode is OFF Capcodes by 8 for Port 1 Mode is OFF					
Exit						
Config Notes - Saved to Disk and Printed Only						
Encoder Matches Current Configurati	on				COM 2 Open	

Fig. 19 (Click on "Files" and then Click "Save As" and name your file)...For Both v9 Series Paging Systems

**Important NOTE...**The Software isn't able to know which **Model** System the "Saved File" is for.

You may wish to "Save" in a Fashion to "Notate" which System Model the "File" is for.

#### Examples:

For the v9 Dual Com Port System, Save File as: NorthDallasHosp\_v9.pg9

Or

For the v9S Single Com Port System, Save File as: NorthDallasHosp\_v9S.pg9

The ".pg9" will automatically be attached to the file name or you may also add it to the file name yourself.

### Recommendation

After "Reading" the System for the First Time and Before you Edit the Configuration: "Save the Database". You could name it "Default" or "Base" or any name of your preference.

This would give you a "Base Configuration" to fall back on in case you ever need the "Original" Database and Settings.

After making your changes and you have "**Programmed**" the New Information into the Database, "**Save**" your completed work as a Different name, (maybe for that particular job location as shown in the examples above).

You may have another Install that would be very similar to this one and you could simply "**Download the Saved File**" to the New Paging System (**Make Sure** that you "**Match**" the System **Models**).

For Testing the Encoder: (See Next Page).

#### Test the Encoder with Pagers

On the Main Screen of Encoder Setup Program, Click on the "Test Encoder" Icon to send a test message.

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000	9.	



Fig. 20 (Open the Test Encoder Screen)...This is the Same for Both v9 Series Paging Systems

#### **Test Encoder Screen**

In this screen you can Test your Pagers, Create and Archive Messages, View Com Port Logging, save the Logs to a File. See Fig. 21



Fig. 21 (Test Encoder Screen)

A: Pager Pin = Enter the Pager "ID" of the pager you want to test. It MUST match the Pager ID in the Database.

**B: Pager Message** = Type the Message you want to send to the Pager.

C: Message Archive = When you type a Message (B) you have the choice to save it by Highlighting the Message and click on the "ADD" Button. The Message will show in the Archive Window (C) and you may click on it anytime to move it to the Pager Message Window to send that message to a pager. You can "Replace" any message with a different message or "Delete" a Message from the Archive List.

**D: Com Port Log** = Shows a Log of All Activity with the Option of saving the Logs to a file.

**E: Send Button** = Click on this Button to send the message to a pager.

#### **Range Test Function**

This Function is to help test the "Coverage Area" of the transmitter.

To use the "Range Test", you must first enter in a "Pager ID" (A) and the "Pager ID" must be valid in the Database. After you enter the "Pager ID", then you can click "Start Range Test".

See Fig. 22

Exit Start Range Test Pager ID: 101 Pager Message:	Message Length:	ID As Capcode Mode is OFF for port 1	<u>S</u> end	
				>
Message Archive	Add	<u>D</u> elete	<u>R</u> eplace	
Predefined Messages	Go Here			
	COM Port Log			

Fig. 22 (Range Test Function)

#### Range Test Setup

In this screen you can use the Default "**Test**" message or type any message in the "**Base Message**" Field (A). See Fig. 23

	Range Test Setup					
	Range Test will transmit sequentially numbered paging messages.					
	Please specify Base Message, Pager PIN, and Cycle Time, in seconds.					
	Base Message:					
<b>A</b> -	Test					
в-	PIN:	L				
c-	Cycle Time: Send page every 30 seconds.	Γ				

Fig. 23 (Range Test Setup)

- A: Base Message = Use Default Message "Test" or any Custom message you want.
- B: Pin = Use the Pager ID you entered in previous screen or type another Pager ID you want to use.
- **C:** Cycle Time = Default is **30 seconds** but you may enter a different cycle time.
- D: Start / Cancel = When ready click "Start" to begin test. When finished click "Cancel" to end the Range Test.

#### **Lookup ID Function**

The "Lookup ID" Function (A) will help you determine whether a Pager ID number you want to use is Valid or not. If it is valid, the "Response:" will show the Pager Information (B) and if the ID is NOT in the Pager Families Database, it will be Invalid and the "Response:" will show "Pager ID is Invalid".



# Users, Please Contact your WaveWare Dealer for Technical Support

Thank You



WaveWare Sales: 1.800.373.1466 - WaveWare Fax: 972.479.1735 WaveWare Technical Support: 1.800.373.1466 x216 or Support@WirelessMessaging.com WaveWare Website: www.WirelessMessaging.com