

# **User Manual**

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# MARS Server Specifications

- Intel NUC computer, with an AC/DC power adapter
- Linux operating system
- 8 GB RAM
- 80 GB solid state drive
- Ethernet port
- 4 USB ports
- Belkin USB-to-Serial Portable Adapter, as required, per serial port connection
- MySQL database
- Apache web server

## Overview

The WaveWare MARS (Mobile Alert Response System) is designed to perform alert detection, alert event processing, alert annunciation, logging, and reporting. MARS uses serial port and Ethernet

communications to perform these functions, as well as a web server, Android app, iOS app and various methods of alert annunciation. In addition, MARS can perform protocol conversion, data filtering, data translation, data output splitting, and data input combining.

MARS is configured via a web browser.

MARS data inputs can include the following:

- Alert messages via serial port and/or Ethernet , using a variety of protocols, including:
  - COMP1
  - o COMP2
  - Inovonics central receiver
  - Messaging Client (browser based messaging)
  - o SMTP
  - o TAP
  - o HTTP
  - R5000 (Rauland Responder<sup>tm</sup> 5000)

MARS can be configured to detect alert activation using the above types of data inputs, and also using the following methods:

- WaveTrac sensor related events delivered through WaveTrac Tracking/Control devices, including proximity, wander proximity, caregiver call, and exit risk
- Contact closure events at WaveTrac Tracking/Control devices

MARS can output information via the following methods:

- MARS Response App (Android and iOS)
- Alert Client (browser based alerting)
- Digital TV, using HDMI port and the Digital Alert Viewer (DAV) protocol
- On-Site Radio Pagers, using a radio paging system, and Ethernet or serial port protocols, including:
  - o TAP
  - o COMP2
- E-mail
- Adaptive LED display model 4080 RGB MNS, via Ethernet

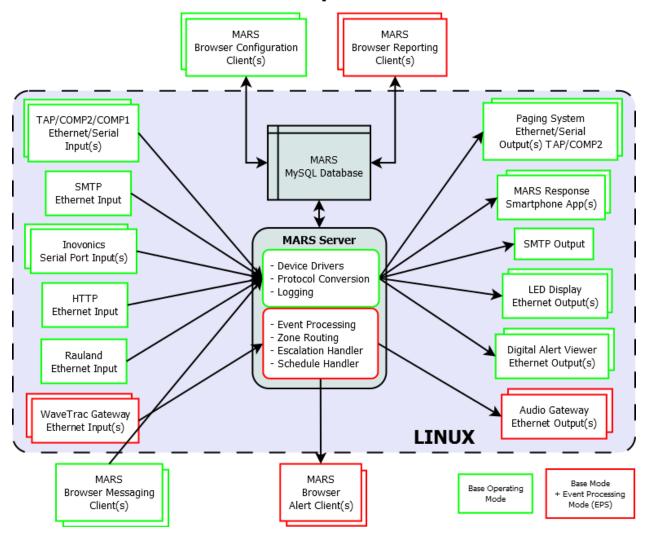
MARS reports can be delivered via schedule or generated manually. A MySQL based third party reports API is also available.

MARS has two main operating modes: a Base mode, and a Base Mode plus Event Processing Mode (See Fig. 1 below). The Base mode of operation includes:

- Device drivers (interface protocols)
- Protocol conversion functions
- Data logging

The Event Processing Mode includes all Base Mode functions, plus:

- Alert event life cycle processing functions
- Zone based alert notification routing
- Alert escalation notification routing
- Schedule based alert notification routing



# WaveWare MARS System Architecture

Figure 1 - MARS System Architecture

### Base Operating Mode

Configuration of the MARS Base Mode of operation consists of defining the following:

- Data Inputs
- Data Outputs
- Data Connections

Note that any MARS operations require the definition of the appropriate Data Connections, with each Data Connection associated with the appropriate Data Input and Data Output. Note that the Data Input and Data Output relationships are defined by the Data Connections, which can create one-to-one, one-to-many, many-to-one, and many-to-many data processing relationships.

#### Data Inputs

Data Inputs define how to monitor for alerts in incoming data streams, using a variety of protocols and methods. Two specialized and protected Data Input types are:

- Event Processing System The MARS Event Processing System, when enabled, can act as a Data Input as it can generate specific types of system level alerts, including:
  - Caregiver call signal from a WaveTrac sensor
  - Proximity detection event for either WaveTrac or Inovonics sensors
  - Wander Proximity detection event for WaveTrac sensors assigned Wander class monitoring
  - o Exit Risk detection event for WaveTrac sensors assigned Wander class monitoring
  - Maintenance class alerts, such as low battery on Inovonics and WaveTrac sensors, and tamper on Inovonics sensors
- Messaging Client The MARS browser based Messaging Client can act as a Data Input. The
  population of the Messaging Client Recipients list is dependent upon how the Data Outputs and
  Data Connections are configured into the system.

#### Data Outputs

Data Outputs define how to deliver alerts to outbound data streams, using a variety of protocols and methods. A specialized and protected Data Output type is the Event Processing System, where alert events detected from a particular Data Output can be routed to the Event Processing System for further processing and routing.

#### Data Connections

Data Connections both associate Data Inputs with Data Outputs and they define how detected alerts should be routed to the appropriate Data Outputs. Note that any MARS operations require the definition of the appropriate Data Connections, with each Data Connection associated with the appropriate Data Input and Data Output.

#### Event Processing Operating Mode

The Event Processing mode of operation requires configuration of the Base Operating Mode, including defining one or more Data Connections that use the Event Processing System Data Output, to ensure alert data gets delivered to the Event Processing System for alert processing and routing.

The system configuration items associated with the Event Processing System are marked in this manual with an <sup>EP</sup> superscript.

# Glossary of Terms

Sensor	A device designed to sense alert conditions or specific environmental conditions and interface to a sensor monitoring infrastructure. Examples are an Inovonics sensor or a WaveTrac sensor.	
Sensor Monitoring Infrastructure	A system designed to collect and route sensor information to a head-end system for processing of the sensor information. Examples are Inovonics repeater networks and WaveTrac receiver networks.	
Data Input	A feature that allows monitoring and processing alert messages generated by typical alert interface protocols, such as TAP, COMP2, and COMP1, where the alert contains an address value and a message. The Data Input alert messages are processed to try to detect both event activation and event cancellation conditions.	
Data Output	A feature that allows output of alerts using various protocols	
Data Connection	A relationship between a Data Input and a Data Output, such that alerts arriving on a Data Input can be routed to the associated Data Output defined in the Data Connection.	
Event Activation	A condition detected in Data Input alert messages that allows the system to mark that alert message as triggering an Event Activation condition. All Data Input alert messages are, by default, treated as Event Activation conditions	
Event Cancellation	A condition detected in Data Input alert messages that allows the system to mark that alert message as triggering either an Event Cancellation condition. Some input protocols provide Event Cancellation signaling, while others may require use of the Cancel Prefix or Cancel Suffix method defined in Data Input configuration.	
Event Processing System	An MARS sub-system that allows data input to cause processing, alerting, and logging of alert events. The Event Processing System is a standard Data Output, allowing you to link a Data Input directly to the Event Processing System when configuring a Data Connection	
Text Input Alert	A component of the Event Processing System where a specific data input unique event is configured to trigger alert event processing for that data input unique event	
Inovonics Echostream	A wireless sensor monitoring infrastructure manufactured by Inovonics that requires no radio license to install, and uses 900 MHz band frequency hopping technology	
WaveTrac Sensor	A Bluetooth Low Energy transmitter that uses regular Bluetooth advertisement transmissions to communicate its status to the WaveTrac sensor monitoring infrastructure	

WaveTrac Gateway	A wireless sensor monitoring infrastructure that requires no radio license to install, senses WaveTrac sensors, and uses WiFi to deliver the signals to the head-end system
ТАР	Telocator Alphanumeric Protocol, used for radio paging system control and alert system interface communications on a serial port or via Ethernet
COMP2	Used for radio paging system control and alert system interface communications on a serial port or via Ethernet
RTLS	Real-Time Locating System, supports tracking of mobile humans and equipment and alert events associated with mobile humans and equipment. The humans and equipment need to have an Inovonics sensor or a WaveTrac sensor attached to them in order to allow tracking to occur.
Proximity-Based Locating	Proximity-based Locating is a pseudo-RTLS that does not perform triangulation calculations and does not require the definition or training of Points-of-Interest. Proximity based locating works well with WaveTrac sensors because the WaveTrac sensors output a check-in advertisement signal often enough to allow WaveTrac Gateways to sense their proximity, and to report those proximity events to the head-end system. Proximity-based RTLS provides the benefits of being able to receive alert messages and to look up the last known location of a sensor without being required to maintain Points-of-Interest tables or to perform real-time triangulation calculations.
Point-of-Interest	A physical point inside a facility, where an RTLS system is trained to recognize when mobile humans and equipment are nearest that point, to aid in providing location information in alert messages. Points-of-interest are required to be both defined and trained in order to be able to perform triangulation calculations to determine where a sensor is located. Proximity-based Locating eliminates points-of-interest configuration and management.
LAN	Local Area Network
WLAN	Wireless Local Area Network
Momentary vs Latching Alerts	Momentary alerts are alerts that are reported once and are not tracked for an alert cancellation event. Latching alerts are alerts that can be reported both on alert initiation and then on alert cancellation. Latching alerts are tracked for cancellation events, and logged so that alert response performance reports can be generated.
Receivers	Receivers are used by both the Inovonics infrastructure as well as the WaveTrac Sensor infrastructure. All receivers need to be registered with the system for purposes of helping to perform basic alert location calculations when alerts occur, by identifying which receiver was closest to a sensor when an alert is generated. Inovonics receivers can be in the form of a central receiver with serial port output, or in the form of a wireless repeater.

	WaveTrac gateways can be used for both basic location services as well as Proximity Based Locating services.
WaveTrac Receiver	A receiver that performs the purpose of sensing WaveTrac sensor signals and routing those signals to the head-end system for processing. WaveTrac receivers can be configured to perform autonomous signal processing and include the monitoring of dry contact inputs and the control of open collector outputs as a means of providing additional sensing as well as autonomous operating behavior at the receiver location.
Inovonics Receiver	A receiver that performs the purpose of sensing Inovonics sensor signals and routing those signals to the head-end system for processing.
Elopement Sensor	A receiver that is installed and configured to perform doorway elopement sensing with WaveTrac sensors, while also monitoring for door opening events and while controlling local audible/visual annunciation
Zone	A system reference that allows configuration of relationships between sensors, residents, rooms, and alert recipients, to allow proper alert message routing, schedule based alert delivery, and management of the system by operating shift
Alert Type	A reference for a given sensor to allow alert message formatting and to allow an alert recipient the ability to better understand the context of the alert
Alert Client	An application or browser page that allows a system user to observe active alerts from a desktop browser or from a mobile device.
Digital Alert Viewer	A feature that allows a list of active alerts to be viewed in either a desktop browser or on a digital TV
Slow Response Threshold	A time value that is compared to the length of time that an alert has been active, such that when the Slow Response Threshold time value is exceeded by an active alert's age, the alert can be marked as a slow response alert to aid in prioritizing attention to active alerts, and can also trigger notification of the alert recipients assigned to any backup zones assigned to the affected zone
Backup Zone	A zone that is designed to be notified if an alert ages beyond the Slow Response Threshold time
Audio File	An audio representation of a portion of an alert message, where the system can concatenate audio files and deliver those to alert recipients in an audio fashion. The audio files can be delivered to desktop browser Digital Alert Viewer, to walkie-talkies via two way radio interface, and to PA systems or amplified speaker systems
Report Template	A predefined template for delivery of scheduled standardized reports via e- mail.

Audio Gateway	A device that allows Ethernet based audio output to PA systems, speakers, and two-way radio systems
Messaging Client	A function that allows users to manually generate messages to be sent to pagers, e-mail, and/or XMPP apps, by selecting one or more recipients that are associated with those types of outputs
Messaging Groups	A function that allows creation of groups of Messaging Client recipients, for ease of multi-selecting recipients in the Messaging Client function
Pager ID	A numerical value that defines how alerts are routed through the system. Synonyms to Pager ID can include Address, Extension, Capcode, PIN, and UserID
Whitelist	A Settings field parameter that can be used to help the system filter the routing of messages. The Whitelist contains a list of one or more Pager ID values and tells the system to route messages to all listed Pager ID values. The Whitelist can be used with Data Inputs that use the COMP1 or Inovonics protocol. The Whitelist can be used with all Data Outputs. The Whitelist and Blacklist cannot be both in the same Settings field, as they contradict each other. An example Whitelist is whitelist=101;105;223, or whitelist=101
Blacklist	A Settings field parameter that can be used to help the system filter the routing of messages. The Blacklist contains a list of one or more Pager ID values and tells the system to route messages to all Pager ID values other than the listed Pager ID values. The Blacklist can be used with Data Inputs that use the COMP1 or Inovonics protocol. The Blacklist can be used with all Data Outputs. The Whitelist and Blacklist cannot be both in the same Settings field, as they contradict each other. An example Blacklist is blacklist=101;105;223, or blacklist=101
Maintlist	A list of one or more Pager ID values, defined as a parameter in a Settings field for a Data Input configuration record, when that Data Input uses the Inovonics protocol. The Maintlist tells the system to route maintenance related messages to all listed Pager ID values. Those maintenance related messages can include Battery and Tamper notifications for Inovonics sensors. An example Maintlist is maintlist=221;145, or maintlist=221

# Installation of MARS

To install MARS, you may need the following:

- MARS Unit
- One or more WiFi Access Points
- One or more Android or iOS smartphones with MARS Response App
- Windows PC running the WaveWare Discover and Reset Tool, connected to LAN, for purposes of discovering the MARS on the LAN (only required if using DHCP to assign an initial IP address to the MARS, or if the static IP address is incompatible with the LAN the MARS is connected to.
- An Inovonics central receiver, and zero or more Inovonics repeaters, to process Inovonics signals
- An Ethernet controlled paging system and/or up to four serial port controlled paging systems or downstream devices that process TAP protocol. Note: When connecting WaveWare paging systems to the MARS USB ports, you will need a Belkin USB-to-Serial Portable Adapter for each paging system.

The MARS should be installed using the following procedure:

- Before powering up the MARS, make all of the connections, including:
  - o Ethernet
  - o One Belkin USB-to-Serial Portable Adapter per serial port connection
- Connect power to the MARS, then press the button on top of the MARS to launch the boot-up process. Wait a few minutes for the MARS to boot up.

### Configure Static IP Address

The MARS ships with DHCP enabled, so that it can obtain a dynamically assigned IP address when it is connected to a LAN. The MARS requires a static IP address assignment in order to have uninterrupted operation monitoring the alerts. Use the following procedures to set a static IP address in the MARS.

### Discover the MARS Using WaveWare Discover and Reset Tool

The WaveWare Discover and Reset Tool is designed to make it simple to install and configure an MARS. Simply connect the MARS to your LAN, then run the Discover and Reset Tool's Discovery function to discover the MARS on the LAN.

You can download the WaveWare Discover and Reset tool at the following link:

#### http://www.wirelessmessaging.com/software/misc/discover\_reset\_setup.exe

Install the Discover and Reset Tool. Note: WaveWare Discover and Reset Tool requires Microsoft .NET runtime files to be installed on the PC that will be used to run the app.

Connect a Windows PC running the WaveWare Discover and Reset Tool to the LAN that the MARS is connected to. Launch the Discovery function to open the Discover WaveWare Systems screen. Click on the Discover button (magnifying glass icon) to start the discovery process. Any MARSs and WaveWare systems on the LAN should appear in the list within a second or two. Click on the displayed record of a discovered MARS to launch the default browser and to pull up the MARS configuration page.

W WaveWar	e Discover and Reset T	
IP Adaress	www.everwaveWareSystem	s systems on your network. Click the IP Address of a
selected sys	tem to open its configu	iration page in a browser.
Model	IPAddress	Name

Figure 2 – WaveWare Discover and Reset Tool - Discovery

W WaveWare	Discovery/Reset Tool	<b>X</b>
🛛 🔎 🔅	⊧ wv	
	ind all WaveWare Systems on your ne	
selected system to	open its configuration page in a brow	wser.
Model	IPAddress	Name
MARS	10.10.50.35	MARS
Digital Alert View	10.10.50.250	DAV0000000c258a856
	iscovered MARS	

Figure 3 – WaveWare Discover and Reset Tool - Configure

**Note:** If the MARS is configured with DHCP disabled and the IP address assigned to the MARS is incompatible with the LAN that the MARS is connected to, when you click the the record of the

discovered MARS, a popup window will occur that tells you that you need to reset the MARS to DHCP mode.

**Note:** The MARS ships with DHCP enabled. If the LAN that the MARS is connected to does not allow UDP broadcast packets, then the WaveWare Discover and Reset Tool will not discover the MARS. Refer to Troubleshooting section for how to address this issue.

#### Log Into MARS

Once you click on the discovered MARS, if there are no IP address configuration problems, you should be prompted for userid and password in the browser. The Master Userid value is defined by a label on the MARS unit, and the default password value is blank. In addition, the MARS ships with a default userid value of admin and a default password MARSpass1234.

Userid:		
Password:		
	Login	

A successful login will cause display of the MARS main page in the browser. The drop down menus and main page contents are filtered by the Role assigned to the user account. The default user account is assigned a Role value of Super, which provides full configurability. Any other Role assignment only causes display of the drop down menu bar.

Configuration is described in more detail below. You are also offered a link for downloading the MARS manual, which requires internet access.

You can identify the system version number by clicking About in the MARS web config menu. You can observe the Master Userid value once you log in by opening the General Settings web config page.



Zone Assignments

Schedules

Alert Recipients

It is recom Ge E Rui LEI Ma Me Pre Sys Inputs/Out Da Da Da Facility Ro	ata Inputs ata Outputs ata Connections ooms esidents
Setup Ge E-r Ru LEI Ma Me Pre Sy: Inputs/Out Da Da Facility Ro	eneral Settings -mail Input Server -mail Output ules and Filters ED Display lass Notification Msgs lessaging Groups redefined Messages ystem Events tiputs ata Inputs ata Inputs ata Inputs ata Connections ooms esidents
Ge E-r LEI Ma Me Pre Sy: Inputs/Out Da Da Tacility Ro	-mail Dutput mail Output ules and Filters ED Display ED Subfication Msgs lessaging Groups redefined Messages ystem Events typus ata Inputs ata Inputs ata Connections ooms esidents
E-r E-r Ru Lei Ma Me Pre Systy Inputs/Out Da Da Facility Ro	-mail Dutput mail Output ules and Filters ED Display ED Subfication Msgs lessaging Groups redefined Messages ystem Events typus ata Inputs ata Inputs ata Connections ooms esidents
E-r Ru LEI Ma Me Pre Sy: Inputs/Out Da Da Da Da Da Ca Ro	-mail Output ules and Filters ED Display Lass Notification Msgs Lessaging Groups redefined Messages ystem Events tiputs ata Inputs ata Inputs ata Connections ooms esidents
Ru LEI Ma Pre Sy: Inputs/Out Da Da Da Facility Ro	ules and Filters ED Display Lass Notification Msgs lessaging Groups redefined Messages ystem Events tputs ata Inputs ata Inputs ata Connections coms esidents
LEI Ma Pre Sys Inputs/Out Da Da Facility Ro	ED Display lass Notification Msgs lessaging Groups redefined Messages ystem Events typus ata Inputs ata Inputs ata Connections ooms esidents
Ma Me Sy: Inputs/Out Da Da Facility Ro	lass Notification Msgs lessaging Groups redefined Messages ystem Events tapts ata Inputs ata Onputs ata Connections ooms esidents
Me Pre Sys Inputs/Out Da Da Facility Ro	lessaging Groups redefined Messages ystem Events ata Inputs ata Inputs ata Connections coms esidents
Pre Sys Inputs/Out Da Da Facility Ro	redefined Messages ystem Events tiputs tata Inputs tata Outputs tata Connections ooms esidents
Sys Inputs/Out Da Da Da Facility Ro	ystem Events itputs ata Inputs ata Cutputs ata Connections coms esidents
Inputs/Out Da Da Facility Ro	itputs ata Inputs ata Outputs ata Connections ooms esidents
Da Da Facility Ro	ata Inputs ata Outputs ata Connections ooms esidents
Da Da Facility Ro	ata Outputs ata Connections coms esidents
Facility Ro	ata Connections ooms esidents
Ro	esidents
	esidents
	ones
	Vireless Receivers
	ED. Displays
	igital Alert Viewers
	udio Gateways udio Files
Alert Sourc	
	lert Types
	deveTrac Sensors
Inc	novonics Sensors
Te	ext Input Alerts
Alert Recipi	
	ser Accounts
	vatars
	agers
Zone Assig	gnments ones/WaveTrac Sensors
	ones/ Invorvics Sensors
	ones/Text Input Alerts
	ones/Residents
	ones/Rooms
	ones/User Accounts
	ones/Wireless Receivers
Zoi	ones/Data Outputs
	ones/LED Displays
	ones/Backup Zones
Schedules	
	lert Processing Schedules
Reports	
	eport Templates cheduled Reports

Figure 4 – MARS Main Page

Setup

Inputs/Outputs

Facility

Alert Sources

About

Log Out

Reports

# Configuration of MARS Server

The MARS is configured via a browser based configuration page that can be located at the current IP address of the MARS. Reference the configuration sequence defined on the main page. The primary means of navigating in the MARS configuration interface is the drop down menus. The drop down menus are organized based upon the following primary factors:

- Role of Logged in User (User, Admin, or Super)
- Event Processing <sup>EP</sup> System Activation/Deactivation. The default setting is that Event Processing is disabled. The menu items and associated functions that are marked with <sup>EP</sup> are only available when the Event Processing system is activated in the General Settings config page.

### Setup

- General Settings
- E-mail Input Server
- E-mail Output
- Rules and Filters
- LED Display
- LED Display Priority Msgs
- Messaging Groups
- Predefined Messages
- Test Data Outputs
- System Events EP
- Utilities

### Inputs/Outputs

- Data Inputs
- Data Outputs
- Data Connections
- Messaging Client

### Facility

- Rooms EP
- Residents EP

- Zones EP
- Wireless Receivers
- LED Displays
- Audio Gateways EP
- Audio Files EP

### **Alert Sources**

- Alert Types EP
- WaveTrac Sensors EP
- Inovonics Sensors
- Text Input Alerts EP

### **Alert Recipients**

- User Accounts
- Pagers
- Alert Client EP

# Zone Assignments EP

- Zones EP
- Zones/WaveTrac Sensors EP
- Zones/Inovonics Sensors EP
- Zones/Text Input Alerts EP
- Zones/Residents <sup>EP</sup>
- Zones/Rooms EP
- Zones/User Accounts EP
- Zones/Wireless Receivers EP
- Zones/Data Outputs EP
- Zones/LED Displays EP
- Zones/Backup Zones EP

# Schedules EP

### Reports

- Report Templates
- Scheduled Reports
- Generate Reports

#### Notes:

- 1. All configuration edits are directly saved to the database when you are operating in the grid view. A successful database update is indicated by the selected row flashing green. A failed database update is indicated by the selected row flashing red. If an update is not allowed, you may see a popup message in addition to the row flashing red.
- 2. The grid view may offer read-only fields, text editing fields, numeric editing fields, drop-down lists, and checkboxes. When you edit text and numeric fields, simply click on the cell you want to edit, then hit the Enter key or Tab key to cause the new value to be written to the database. On the other fields, the database edits are made immediately when you make your selection, as indicated by the row flashing green. On drop lists, you can type the first character(s) of the selection you want to make and the selection is automatically written to the database when a single match is found.

#### Setup

#### General Settings

The General Settings page allows general configuration of the MARS system. It also indicates the authorized features available with the system. A Generate Request Key button is available to allow you to communicate with your distributor using a Request Key to adjust authorizations.

Toggling the Event Processing checkbox changes how the General Settings page is displayed. You must refresh the page to see the effect of the checkbox toggle. The items required for configuring Event Processing operation are displayed only when Event Processing is enabled. Note that toggling Event Processing also affects the display of MARS web configuration menu items.

ID	System Name	Site Password	Time Zone	Event Processing	IP Address	Default Gateway	Subnet Mask	Time Server	Include Location	Reg Key
1	R5000-Bob	password	Central Time		192.168.10.113	192.168.10.1	255.255.255.0			P3aZSZJMZZ#sR8TEF hFWdTWt6Tnp8hE6L
4										,
ste	m IP: 192.168.10. er Userid: KZX7Y3 orizations									
ste					Authorizations					
aste	er Userid: KZX7Y3	BLN		2	Authorizations					
iste utho Max	er Userid: KZX7Y3 orizations	BLN			Authorizations					
Max Max	er Userid: KZX7Y3 orizations x Data Inputs	Feature		2	Authorizations					

#### Figure 5 – General Settings Configuration when Event Processing is Disabled

ιD	System Name	Site Password	Time Zone	Event Processing	IP Address	Default Gateway	Subnet Mask	Time Server	Shift 1 Start	Shift 2 Start	Shift 3 Sta
1	R5000-Bob	password	Central Time		192.168.10.113	192.168.10.1	255.255.255.0		08:00	16:00	24:00
4											1
ste	tration: Successfu m IP: 192.168.10. er Userid: KZX7Y3 orizations	113 LN									
		Feature			Authorizations						
Ma	x Data Inputs			2							
Иa	x WaveTrac Sens	sors		1	00						
Ma	x Inovonics Sens	ors		1	00						
	x Text Input Alerts	s		1	00						
Ма				2							
	x Data Outputs										
Ма	x Data Outputs ssaging Client Er	nabled		Y							
Ma Me	ssaging Client Er	nabled wser/App Alert Cl	lient Connect								

#### Figure 6 - General Settings Configuration when Event Processing is Enabled

Following are the components of General Settings page with a description of how they affect system operation. Items marked with <sup>EP</sup> are displayed only if Event Processing is enabled.

### System Name

Defines a value that the system uses to respond to the Discovery and Reset Tool, to allow easy identification of the system on the network.

### Site Password

Defines a value that wireless receivers and other system level devices use as a password to log into the server.

### **Time Zone**

Defines the time zone that the system uses. When Time Zone is adjusted, the system may be non-responsive for up to 30 seconds.

### **Event Processing**

If checked, the Event Processing System will be enabled, offering the ability to configure for the management of alert life cycles, logging, and reporting. Otherwise, only data protocol conversion, data filtering, data translation, data input combining, and data output splitting functions will be available, via the Inputs/Outputs functions.

### **IP Address**

If non-blank, this is the IP address that the system will be assigned, as a static IP address. If blank, the system will use DHCP to obtain an IP address.

### **Default Gateway**

If non-blank, this is the default gateway value that the system will be assigned. This setting will only be applied upon restart of the system.

### Subnet Mask

If non-blank, this is the subnet mask value that the system will be assigned. This setting will only be applied upon restart of the system.

### **Time Server**

If non-blank, this is the URL to a time server. The system will, by default, attempt to connect to time servers on the internet. If this field is non-blank, this URL will be added to the list of time servers to attempt to connect to. This setting will only be applied upon restart of the system.

# Shift 1 Start EP

The time that shift 1 operations start, to help the system perform shift based operations, formatted as HH:MM in 24 hour format, e.g. 08:00. If the update fails, modify your entry to match the HH:MM format and try again.

## Shift 2 Start EP

The time that shift 2 operations start, to help the system perform shift based operations, formatted as HH:MM in 24 hour format, e.g. 16:00. If the update fails, modify your entry to match the HH:MM format and try again.

# Shift 3 Start EP

The time that shift 3 operations start, to help the system perform shift based operations, formatted as HH:MM in 24 hour format, e.g. 24:00. If the update fails, modify your entry to match the HH:MM format and try again.

## Freq Call TH EP

The minimum time, in minutes, between the time of deactivation of a call for a particular sensor and reactivation of that call, at which that call should be marked as a frequent call, for use in the Frequent Calls report

## Slow Resp TH EP

The minimum time, in minutes, between the time of activation of a call for a particular sensor and deactivation of that call, at which that call should be marked as a slow response call, for use in the system reports. The Slow Response Threshold is also used to determine when to route the active call to any defined Backup Zones, or if no Backup Zones are defined for the affected zone, to determine when to escalate the active call to supervisory level. A value of 0 indicates that this feature is disabled.

## Backup Resp TH EP

The Backup Response Threshold is used to determine when to escalate an active call to supervisory level, after that call has been routed to any defined Backup Zones. A value of 0 indicates that this feature is disabled.

## Sec/Repeat Paging EP

The time, in seconds, that should occur between radio paging based repeat notifications of an active alert. Applies to both POCSAG and audio file based radio paging.

## Page Cancel EP

When checked, radio paging output includes a cancel notification when an alert is deactivated. This setting is only applied within the event processing system. Cancel notification can also be configured for each Data Output in the data output's Settings field.

## Default Zone EP

The Zone that newly detected sensors should be auto-assigned to. If Unassigned is selected, newly detected sensors will not be auto-assigned to a Zone. Selecting a Default Zone makes zone to wireless receiver assignments and zone to sensor assignments much easier to accomplish due to the auto-assignment process.

### **Include Location**

When checked, alert notification text will include information defining the location where the alert was generated, for sensors that can be mobile.

## OOP Timeout EP

The amount of time, in seconds, required to trigger an out-of-proximity event once an in-proximity signal is no longer detected from a WaveTrac sensor

### Motion OOP Timeout EP

The amount of time, in seconds, required to trigger an out-of-proximity event once an in-proximity signal is no longer detected from a WaveTrac sensor, and a motion signal has been detected within the OOP timeout period

### Audio Preamble EP

If the Audio Preamble is not Unassigned, the server will play an audio preamble each time an assigned audio file is played.

## Audio Postamble EP

If the Audio Postamble is not Unassigned, the server will play an audio postamble each time as assigned audio file is played.

## Max Log Age EP

The maximum number of days that the call logs should be retained, in days. 60 days is recommended.

## Auto Compl TH EP

The Auto Completion Threshold, in units of minutes, is used to determine when the system should automatically mark an active call as complete. The primary use of this feature is when the system is primarily deployed with alerts that do not signal completion/cancellation and/or when alert notification methods do not support telling the server when an alert is completed, e.g. e-mail, radio pager, audio output. A value of 0 indicates this feature is disabled.

## Install Mode EP

If checked, Install Mode causes the system to provide additional information to the Alert Client app and to the Digital Alert Viewer, to aid the technician during the installation of the system. In addition, you can assign a Network Template to a WaveTrac receiver in the Wireless Receivers page.

## Demo Mode EP

If checked, the server will auto-generate and auto-cancel sensor based alerts as a means of demonstrating how the system works. The system should also process alerts normally while in demo mode

## Source Prefix EP

If checked, the server will prepend the name of the associated Data Input to outgoing messages, which is pulled from the Source field of Text Input Alerts. This feature only applies to messages generated in the Event Processing System.

## **Reg Key**

The registration key provided by the distributor to define activation of system features and any system scalability limits. The Authorizations table on the General Settings page indicate what is allowed to function. Inserting a new Registration Key value into the Reg Key field, and pressing the enter key will adjust the Authorizations. To refresh the Authorizations table, reload the General Settings page.

## Registration

The Registration value defines if the Registration Key has successfully been processed by the system, allowing the system to operate, with the Authorizations section of this page defining the authorized functions allowed by the Registration Key. This value updates each time this page is refreshed.

## System IP

The System IP value identifies the current IP address assigned to the MARS. Note that the editable IP Address field defined above, could be blank, to cause DHCP processing to occur. Otherwise, both the IP Address value and the System IP value should be the same, representing a static IP address assignment.

## **Master Userid**

The Master Userid value identifies a Userid value that can gain master access to the system. This Master Userid will work with any password value, including blank. The Master Userid value is unique to this particular installation and is derived from the CPU serial number. The Master Userid should also be printed on a label on the system housing.

## **Authorizations**

The Authorizations table in the General Settings page displays the authorizations allowed by the Registration Key.

### Max Data Inputs

Defines the maximum quantity of Data Inputs that will be allowed to be configured

### Max WaveTrac Sensors EP

Defines the maximum quantity of WaveTrac Sensors that will be allowed to be configured in the Event Processing System, when it is enabled. This field only appears when Event Processing is enabled.

### Max Inovonics Sensors EP

Defines the maximum quantity of Inovonics Sensors that will be allowed to be configured in the Event Processing System, when it is enabled. This field only appears when Event Processing is enabled.

### Max Text Input Alerts EP

Defines the maximum quantity of Text Input Alerts that will be allowed to be configured in the Event Processing System, when it is enabled. This field only appears when Event Processing is enabled.

### Max Data Outputs

Defines the maximum quantity of Data Outputs that will be allowed to be configured

#### Messaging Client Enabled

Identifies if the Messaging Client feature is enabled

#### Max Concurrent Browser/App Alert Client Connections EP

Defines the maximum quantity of Browser and App Alert Client connections that will be allowed to be concurrently connected to the system. This field only appears when Event Processing is enabled.

#### Max Concurrent Smartphone App Connections

Defines the maximum quantity of Smartphone App connections that will be allowed to be concurrently connected to the system. Note that this version of MARS is only compatible with the MARS Response app, which supports connectivity to the Rauland Responder<sup>™</sup> 5000 system, in addition to being able to be used for general purpose alert messaging.

### **Update Registration Key Button**

You can update your system Registration Key by either pasting a new Registration Key value into the Reg Key field of the table, or you can click the Update Registration Key button. This button requires the system to have access to the internet, as it attempts to automatically retrieve the latest Registration Key from the wirelessmessaging.com server.

When you click the Update Registration Key button, you will see the Registration Key Update page as shown below. If there is no internet access from the system, the response will be Registration Key Update Failed. The Request Key, Serial Number and Version values are for reference purposes only.

```
      Request Key:

      Y4J8QEW9TDe&Nmn7Sme-PDi7PDKCTna6PES5NDa9TmpCPCJwJDJwJDE2NC2iNVA2MCA3NDAwJDEwJDAwJDAwJDKf

      Serial Number:

      68E7D76295B7948542BFF44D3067F9B4

      Version:

      1.00

      Registration Key Update Succeeded
```

#### E-mail Input Server

The E-mail Input Server page allows configuration of how e-mail input processing should be performed. This is required only if you have enabled SMTP protocol on a Data Input.

Address/Domain The domain name or IP address of the SMTP server that will process the incoming e-mail. Typically this is the IP address of the system. If checked, incoming e-mail will be rejected if the the domain name or IP address portion of the To: address does not match the IP Address/Domain value. Otherwise, only first part of the To: address v matched against the Zone names, then against the User Account names in the system. If checked, the From: address will be included in the message delivered by the system. If checked, a header value of "From: " will be included in front of the From: address value in the message delivered by the system. If checked, the Subject: value will be included in the message delivered by the system. If checked, the Subject: value will be included in the message delivered by the system. If checked, the ader value of "Subject: " will be included in front of the Subject: address value in the message delivered by the system. If checked, the ader value of "Subject: " will be included in front of the Subject: address value in the message delivered by the system. If checked, the Body: value will be included in front of the Subject: address value in the message delivered by the system. If checked, a header value of "Subject: " will be included in front of the Subject: address value in the message delivered by the system. If checked, a header value of "Subject: " will be included in front of the Subject: address value in the message delivered by the system. If checked, the Body: value will be included in the message delivered by the system. Cl Body Header	ID	IP Address/Domain	Address Filtering	Sender In Msg	Incl From Header	Subject In Msg	Incl Subj Header	Body In Msg	Incl Body Heade
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#### Figure 8 - E-mail Input Server Configuration

### **IP Address/Domain**

The domain name or IP address of the SMTP server that will process the incoming e-mail. Typically this is the IP address of the system.

#### Address Filtering

If checked, the incoming e-mail will be rejected if the domain name or IP address portion of the To: address does not match the IP Address/Domain value. Otherwise, only the first part of the To: address will be matched against the Zone names, then against the User Account names in the system.

#### Sender In Msg

If checked, the From: address will be included in the message delivered by the system

#### **Incl From Header**

If checked, a header value of "From: " will be included in front of the From: address value in the message delivered by the system.

#### Subject In Msg

If checked, the Subject: value will be included in the message delivered by the system.

#### Incl Subj Header

If checked, a header value of "Subject: " will be included in front of the Subject: address value in the message delivered by the system.

#### Body in Msg

If checked, the Body: value will be included in the message delivered by the system.

#### **Incl Body Header**

If checked, a header value of "Body: " will be included in front of the Body: address value in the message delivered by the system.

#### E-mail Output

The E-mail Output page allows configuration of how e-mail output processing should be performed. This is required only if you have enabled SMTP protocol on a Data Output, you have scheduled Reports, or you intend to e-mail user generated reports.

ID Host	From Name	From Address	Subject	Msg in Subject	User ID	Password	Test To Address	Port	Successfully Teste
<b>1</b> 192.168.10.	42 DMS	mars@wirelessmessaging.com	DMS Report		mars@wirelessmessaging.com	MARSpass1234	alex@wirelessmessaging.com	1025	Yes
Fest Mail Server									
est Mail Server									
otes									
ost									
	IP address of the !	SMTP server that will process and	deliver the e-	mail					
		J	MADE						
The referen	ce name used to i	dentify who generated the e-mail	, e.g. MARS						
rom Address		10 10	5 G	relessmessaring o	om				
The referer rom Address The e-mail		dentify who generated the e-mail entify who generated the e-mail,	5 G	relessmessaging.c	om				
The referer rom Address The e-mail ubject	address used to id	10 10	e.g. mars@wi		om				
The referent rom Address The e-mail ubject The subject sg In Subject	address used to id line in the e-mail.	entify who generated the e-mail, This is used only if Msg In Subjec	e.g. mars@wi tt is unchecked	i.					
The referent rom Address The e-mail ubject The subject sg In Subject If checked,	address used to id line in the e-mail.	entify who generated the e-mail,	e.g. mars@wi tt is unchecked	i.		the e-mail body a	nd the Subject line will use the S	Subject v	alue above.
The referer om Address The e-mail Ibject The subject sg In Subject If checked, ser ID	address used to id line in the e-mail. the alert message	entify who generated the e-mail, . This is used only if Msg In Subjec . will be in the subject line instead	e.g. mars@wi tt is unchecked l of in the e-m	l. ail body. If unchec	ked, the alert message will be in	the e-mail body a	nd the Subject line will use the S	Subject v	alue above.
The referer om Address The e-mail <b>ibject</b> The subject sg In Subject If checked, ser ID The User II	address used to id line in the e-mail. the alert message	entify who generated the e-mail, This is used only if Msg In Subjec	e.g. mars@wi tt is unchecked l of in the e-m	l. ail body. If unchec	ked, the alert message will be in	the e-mail body a	nd the Subject line will use the S	Subject v	alue above.
The referer om Address The e-mail ibject The subject sg In Subject If checked, ser ID The User II assword	address used to id line in the e-mail. the alert message value used to log	entify who generated the e-mail, This is used only if Msg In Subject will be in the subject line instead into the e-mail server. Can be bla	e.g. mars@wi t is unchecked I of in the e-mank if the e-ma	d. ail body. If unchec ail server <mark>d</mark> oes not	ked, the alert message will be in require authentication.	the e-mail body a	nd the Subject line will use the S	Subject v	alue above.
The referer om Address The e-mail ibject The subject sg In Subject If checked, ser ID The User II assword The Passwo	address used to id line in the e-mail. the alert message value used to log	entify who generated the e-mail, . This is used only if Msg In Subjec . will be in the subject line instead	e.g. mars@wi t is unchecked I of in the e-mank if the e-ma	d. ail body. If unchec ail server <mark>d</mark> oes not	ked, the alert message will be in require authentication.	the e-mail body a	nd the Subject line will use the S	Subject v	alue above.
The referer rom Address The e-mail ubject If subject If checked, ser ID The User II assword The Passwe est To Address	address used to id line in the e-mail. the alert message value used to log rd value used to k	entify who generated the e-mail, This is used only if Msg In Subject will be in the subject line instead into the e-mail server. Can be bla og into the e-mail server. Can be bla	e.g. mars@wi tt is unchecked I of in the e-m ank if the e-ma plank if the e-i	d. ail body. If unchec ail server <mark>d</mark> oes not	ked, the alert message will be in require authentication.	the e-mail body a	nd the Subject line will use the S	Subject v	alue above.
The referer rom Address The e-mail ubject If subject If checked, ser ID The User II assword The Passwe est To Address	address used to id line in the e-mail. the alert message value used to log rd value used to k	entify who generated the e-mail, This is used only if Msg In Subject will be in the subject line instead into the e-mail server. Can be bla	e.g. mars@wi tt is unchecked I of in the e-m ank if the e-ma plank if the e-i	d. ail body. If unchec ail server <mark>d</mark> oes not	ked, the alert message will be in require authentication.	the e-mail body a	nd the Subject line will use the S	Subject v	alue above.

#### Figure 9 - E-mail Output Configuration

#### Host

The URL or IP address of the SMTP server that will process and deliver the e-mail

### From Name

The reference name used to identify who generated the e-mail, e.g. MARS

### From Address

The e-mail address used to identify who generated the e-mail, e.g. MARS@somewhere.com

#### Subject

The subject line in the e-mail. This is used only if Msg In Subject is unchecked

#### Msg In Subject

If checked, the alert message will be in the subject line instead of in the e-mail body. If unchecked, the alert message will be in the e-mail body and the Subject line will use the Subject value above.

#### User ID

The User ID value used to log into the e-mail server. Can be blank if the e-mail server does not require authentication

### Password

The password value used to log into the e-mail server. Can be blank if the e-mail server does not require authentication.

### Test To Address

The e-mail To address used when testing the e-mail server connection

### Port

The IP port value to use in communications with the SMTP server

### Successfully Tested

A reference value indicating if the e-mail connection settings have been successfully tested. After you use the Test Mail server function, you will need to reload this page to see this value get updated.

### Test Mail Server Button

Click Test Mail Server button to test the e-mail output configuration settings. You should see a new page open and in a few seconds see Email Sent appear on the page.

### **Rules and Filters**

The Rules and Filters page allows a user to define how MARS manages the triggering of mass notification messages and filters out incoming alert events based on key string values. The Rules and Filters records are applied to incoming alert messages before they are processed downstream, such as by the Event Processing System.

Filte	er :type any text here	9	+ Add new rule/filter						
D	Name	Key String	Translation	Priority	Color	Not Answerable	MNS Msg	Filter Out	Delet
0	Default Behavior	N/A		Normal	Black		Unassigned		
1	BOMB THREAT	BOMB THREAT	BOMB THREAT, EXIT IMMEDIATELY	Priority 3	Red		Bomb Threat		
2	Area 6	alarm: Area 6	Area 6 panic button	Priority 1	Black		Unassigned		
3	fire panel ping	z213: checkin		Normal	Black		Unassigned		Ŵ

#### Figure 10 - Rules and Filters Configuration

### Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

## Add new rule/filter

The Add new rule/filter button allows you to create a new record. To create a new record, click the Add new key string button.

# **Default Behavior rule/filter**

The Default Behavior rule/filter defines the default filtering logic for Data Input values that do not contain any of the rule/filter record Key String values. The only editable field in the Default Behavior rule/filter is the Filter Out checkbox. The Default Behavior rule/filter cannot be deleted. Caution: If the Filter Out checkbox is checked in the Default Behavior record, ALL Data Input values will be filtered out of the system, unless a Data Input value matches one or more Key String values in the Rules/Filters table.

## ID

The ID field is a reference field identifying the database record ID value

### Name

A reference name to assign to the rule/filter to help you remember what the rule/filter record is supposed to do.

# **Key String**

The Key String is a text value that is compared to all incoming Data Input values. All rule/filter records will be compared to all incoming Data Input values. If the Data Input value contains the key string, the Data Input value will be processed by any associated processing/translation rule for that rule/filter record. If the Translation field for a given matching Rules/Filters record is non-blank, the incoming Data Input value will be translated to the Translation value. If the Filter Out checkbox is checked for the matching record, the incoming Data Input value will be filtered out and take precedence over any other rule/filter record settings. If multiple Key String matches occur for a given Data Input value, the rule/filter assignments will be applied sequentially from top to bottom of the Rules/Filters table.

## Translation

The Translation value provides a simple way of replacing an incoming Data Input value with a new alert message. When an incoming Data Input value contains the associated Key String value, the entire Data Input value will be replaced by the Translation value and processed by the system. The Translation value can be blank.

## Priority

The Priority value tells the system what priority level to assign an incoming Data Input value. The default priority value is Normal. The Priority value assigned to the Default Behavior key string record applies to all incoming Data Input values that do not include a Key String value.

## Color

The Color value tells the system what color to assign an incoming Data Input value, when that item appears on the smartphone app. The default color value is Blue. The Color value assigned to the Default Behavior key string record applies to all incoming Data Input values that do not include a Key String value.

### **Not Answerable**

If checked, the system will mark any Data Input value that contains the associated Key String as not answerable in the client app. By default, all R5000 protocol Data Input values are considered answerable.

### **MNS Msg**

The priority message to be used for mass notification, including being displayed on all LED Displays connected to the system, if the associated alert is activated. Default is Unassigned. Once the alert is completed, the priority message will be removed from all LED Displays. Note that any MNS Msg defined here can be overridden by any defined within the Rules and Filters section.

### **Filter Out**

If checked, the system will filter out the Data Input value and not process it in the system if the Data Input value contains the associated Key String.

#### LED Display

The LED Display page allows configuration of how the system manages message display on all of the LED Displays in the system. To accomplish output to one or more LED displays in the system, both Data Outputs and Data Connections need to be created, where they use LED Display protocol. See more information in the Data Outputs section.

Note that the LED Display data is formatted to go to LED sign address value of zero (0), which means that all LED displays connected to the IP addresses defined in the Data Outputs will display the data.

ID M	ax Msgs	Max Msg Life	Timestamp Msgs	Timestamp Format	Hold Mode Long Msgs	Use Header	Model	Header Color	Normal Color	Priority Color	Default Hdr	Default Msg
0	10	300		AM/PM			MNS	White	Green	Red	Birthday!	Happy Birthday Ale
otes												
ax Msg		10 F 10										
x Msq		quantity of active	messages to be display	ed on all LED displays conn	ected to the system, ranging fi	rom 1 to 26. New n	nessages v	ill replace the olde	est messages.			
		of eaconds that a m	hewolle ed llive energe	to be in LED display memor	- ballens is in a standard will be	and Manager	an also ha	ramound if the our		and a barrent search and	an estimation of estimation	
	e quantity o	or seconds that a m	lessage will be allowed	to be in LLD display memor	ry before it is automatically rer	noved, messages c	an also be	Terrioved II the eve	ent processing syste	em determines that	an active alert ev	ent has been cancel
nestar	np Msgs		1902 12 220 12	10 STATE 10	t defined by the Timestamp Fo		an also be	removed in the eve	ent processing syste	em determines that	an active alert ev	ent has been cancel
nestar If nestar	np Msgs checked, a t np Format	timestamp value wi	ill be prepended to eacl	10 STATE 10	104041 - 102 - 10 COM - 10 - 102		an also be	removed in the eve	ent processing syste	em determines that	an active alert ev	ent has been cancel
nestar If nestar A	np Msgs checked, a t np Format 1/PM or 24 f	timestamp value wi Hr timestamp displa	ill be prepended to eacl	10 STATE 10	104041 - 102 - 10 COM - 10 - 102		an also be	renoved if the eve	ent processing syste	em determines that	an active alert ev	ent has been cancell
nestan If nestan A Id Mod	np Msgs checked, a t np Format 1/PM or 24 H e Long Ms	timestamp value wi Hr timestamp displa <b>:gs</b>	ill be prepended to eacl ay formats	h message, using the forma	t defined by the Timestamp Fo	ormat value						
nestar If nestar A Id Moo If	np Msgs checked, a t np Format 4/PM or 24 H e Long Ms checked, wh	timestamp value wi Hr timestamp displa 1 <b>95</b> hen message lengtl	ill be prepended to eacl ay formats hs are longer than the v	h message, using the forma	t defined by the Timestamp Fo	ormat value						
iestai If A A Id Moo If vi	np Msgs checked, a t np Format VPM or 24 H e Long Ms checked, wh sible charact	timestamp value wi Hr timestamp displa 1 <b>95</b> hen message lengtl	ill be prepended to eacl ay formats hs are longer than the v	h message, using the forma	t defined by the Timestamp Fo	ormat value						
iestan If estan A Id Moo If vi e Hear	np Msgs checked, a t np Format VPM or 24 H e Long Ms checked, wh sible charact ler	timestamp value wi dr timestamp displa igs nen message lengtl ter length of the di	ill be prepended to each ay formats hs are longer than the v isplay always display in	h message, using the forma visible character length of th hold mode, regardless of th	t defined by the Timestamp Fo he display, the message will be his setting.	ormat value e presented in hold	I mode. Oth	nerwise, long mess	ages will be display	ved in right to left s	crolling mode. Me	ssages shorter than
iestan If A d Moo If vi e Head If	np Msgs checked, a t np Format A/PM or 24 H e Long Ms checked, wh sible charact ler checked, a l	timestamp value wi Ir timestamp displa gs nen message lengti ter length of the di header value will b	ill be prepended to each ay formats hs are longer than the v splay always display in e displayed with the me	h message, using the forma visible character length of th hold mode, regardless of th	t defined by the Timestamp Fo he display, the message will be his setting, ue derived from either the nam	ormat value e presented in hold	I mode. Oth	nerwise, long mess	ages will be display	ved in right to left s	crolling mode. Me	ssages shorter than
iestai If A d Moo If vi e Head If to	np Msgs checked, a t np Format A/PM or 24 H e Long Ms checked, wh sible charact ler checked, a l	timestamp value wi Ir timestamp displa gs nen message lengti ter length of the di header value will b	ill be prepended to each ay formats hs are longer than the v splay always display in e displayed with the me	h message, using the forma visible character length of th hold mode, regardless of th essage, with the header valu	t defined by the Timestamp Fo he display, the message will be his setting, ue derived from either the nam	ormat value e presented in hold	I mode. Oth	nerwise, long mess	ages will be display	ved in right to left s	crolling mode. Me	ssages shorter than
nestai If A A Id Moo If vi e Head If to del Ti	np Msgs checked, a t np Format //PM or 24 H e Long Ms checked, wh sible charact ler checked, a l p line of a t t e LED displa	timestamp value wi dr timestamp displa gs nen message length ter length of the di header value will b wo line display, or	ill be prepended to each ay formats hs are longer than the v splay always display in e displayed with the me will be prepended to th	h message, using the forma isible character length of ti hold mode, regardless of th essage, with the header vali e message on a single line	t defined by the Timestamp Fo he display, the message will be his setting, ue derived from either the nam	ormat value e presented in hold ne of the Data Inpu	i mode. Oth	nerwise, long mess the name of the De	ages will be display	ved in right to left s	crolling mode. Me	ssages shorter thar
mestar If mestar A old Moo If vi se Head If to odel Ti eader (	np Msgs checked, a t np Format d/PM or 24 t e Long Ms checked, wi sible charact ler checked, a l p line of a t e LED displa olor	timestamp value wi I'r timestamp displa (gs nen message lengti ter length of the di header value will bi wo line display, or ay model to be use	ill be prepended to each ay formats hs are longer than the v splay always display in e displayed with the me will be prepended to th d in the system. 215 is i	h message, using the forma isible character length of ti hold mode, regardless of th essage, with the header val- e message on a single line- either a red only or multi-co	t defined by the Timestamp Fo he display, the message will be is setting. ue derived from either the nam display.	ormat value a presented in hold ne of the Data Inpu a two line multi-co	l mode. Oth it, or from ' olor display	nerwise, long mess the name of the De	ages will be display	ved in right to left s	crolling mode. Me	ssages shorter than

Figure 11 - LED Display Configuration

### Max Msgs

The maximum quantity of active messages to be displayed on all LED display connected to the system, ranging from 1 to 26. New messages will replace the oldest messages.

## Max Msg Life

The quantity of seconds that a message will be allowed to be in LED display memory before it is automatically removed. Messages can also be removed if the system determines that an active alert

message has been cancelled. Note that it is possible for messages to be delivered to the LED displays under conditions where there is no detectable cancel event, which would trigger the Max Msg Life method of LED display message removal. These rules also apply to the use of LED Display Priority Messages, where the LED display exclusively displays a priority message until the condition causing that priority message display goes away, e.g Event Cancellation condition.

### **Timestamp Msgs**

If checked, a timestamp value will be prepended to each message, using the format defined by the Timestamp Format value.

### **Timestamp Format**

AM/PM or 24 Hr timestamp display format will be applied, based upon your selection

### Hold Mode Long Msgs

If checked, when message lengths are longer than the visible character length of the display, the message will be presented in hold mode. Otherwise, long messages will be displayed in right to left scrolling mode. Messages shorter than the visible character length of the display always display in hold mode, regardless of this setting.

### Use Header

If checked, a header will be displayed with the message, with the header value derived from either the name of the Data Input, or from the name of the Text Input Alert associated with the alert message. The header will be displayed in the top line of a two line display, or will be prepended to the message on a single line display.

### Model

The LED display model to be used in the system. Currently, only the MNS is supported. MNS is a two line RGB color display.

### Header Color

The color that will be applied to the message header. Note that blue and white colors are only applicable to the MNS display model.

### Normal Color

The color that will be applied to the normal message body. Note that blue and white colors are only applicable to the MNS display model.

### **Priority Color**

The color that will be applied to the priority message body. Note that blue and white colors are only applicable to the MNS display model.

### Default Hdr

The header value that will display when there are no active events or active priority messages to be displayed.

### Default Msg

The message value that will display when there are no active events or active priority messages to be displayed. Default messages can also be applied at the individual LED Display level. If the individual LED Display Default Msg is defined, it will take precedence over this Default Msg.

#### Mass Notification Msgs

The Mass Notification Msgs page allows configuration of priority messages that can appear on LED Displays and can be distributed via a mass notification function. The mass notification messages are assigned in Setup/Rules and Filters, in Alert Sources/WaveTrac Sensors, in Alert Sources/Inovonics Sensors, and in Alert Sources/Text Input Alerts.

#### MARS Mass Notification Messages Configuration

Filte	er :type any t	ext here	+ Add new mass notification msg
ID	Name	LED Display Command	
0	Unassigned		
8	Bomb Threat	{00}{00}{00}{00}{00}{00}{01}Z	00{02}A0{1B}{22}b{1C}Z0066FF{12}BOMB THREAT{0D}{1B}&a{1C}ZC0C0C0EXIT IMMEDIATELY{0C}{04}
9	Evacuate	{00}{00}{00}{00}{00}{01}Z	00{02}A0{1B}{22}b{1C}ZFF0000{12}EVACUATE{0D}{1B}&a{1C}ZC0C0C0PROCEED TO NEAREST EXIT{0C}{04}
10	EXIT	{00}{00}{00}{00}{00}{01}z0 STAIRWELL{0D}DO NOT USE	00{02}A0{1B}{22}b{1C}ZFF0000{1A}9{12}{0D}{1B}{22}&b{1C}ZFF0000{12}{1A}3{1B}&a{1C}ZC0C0C0USE ELEVATOR{0C}{04}
11	Fire Alarm		00{02}A0{1B}{22}b{1C}ZFF0000{1A}3{07}1{05}1{12}FIRE ALARM{0D}{07}0{05}0{1B}{22}b{1C}ZFF0000{12}FIRE COCOPROCEED TO NEAREST EXIT{0C}{
12	Severe Weather	{00}{00}{00}{00}{00}{01}z0	00{02}A0{1B}{22}b{1C}ZFF0000SEVERE WEATHER{1A}3{1B}&a{1C}ZC0C0C0{12}TAKE SHELTER IMMEDIATELY{0C}{04}
13	All Clear	{00}{00}{00}{00}{00}{00}{01}Z0	00{02}A0{1B}{22}b{1C}Z40FF00{12}ALL CLEAR{0D}{1B}&a{1C}ZC0C0C0RETURN TO NORMAL ACTIVITY{0C}{04}

#### Notes

Name

Reference text used to allow assignment to alert events. Note that the Unassigned record cannot be edited or deleted, so that mass notification messages can be unassign events. LED Display Command

The LED display command code used by the system to cause the mass notification message to appear on all LED displays in the system.

#### Figure 12 – Mass Notification Messages Configuration

### Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

### Add new mass notification msg

The Add new mass notification msg button allows you to create a new record. To create a new record, click the Add new mass notification msg button.

### ID

The ID field is a reference field identifying the database record ID value

### Name

Reference text used to allow assignment to alert events. Note that the Unassigned record cannot be edited or deleted, so that priority messages can be unassigned from alert events.

## **LED Display Command**

The LED display command code used by the system to cause the priority message to appear on all LED displays in the system. It is recommended that you coordinate with WaveWare before editing or creating any Command values, due to the sensitivity of the LED displays to errors in command code formatting.

#### Messaging Groups

The Messaging Groups page allows the creation and configuration of groups of Recipients for the Messaging Client function.

/ text here	+ Add new messaging group	
Name	Configure	Delete
Group 1	messaging_group_config.php?id=7	<u>ا</u>
	Name	Name Configure

The path to the Messaging Group configuration page. Click on the Configure link to edit the User Accounts assigned to the selected Messaging Group.

#### Figure 13 - Messaging Groups Configuration

### Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

### Add new messaging group

The Add new messaging group button allows you to create a new record. To create a new record, click the Add new messaging group button.

### ID

The ID field is a reference field identifying the database record ID value

### Name

The name of the messaging group.

# Configure

Clicking on the Configure link for the selected Messaging Group will cause the Messaging Groups/Recipients Configuration page to appear.

#### MARS Messaging Groups/Recipients Configuration

 Messaging Group: Group 1

 All selected (14) ▼

 Save Configuration

 Notes

 Selection Process

 Click on a messaging group's selection object. You can enter a search term to filter the choices. When you click Select All, it selects all of the items defined by the search filter. When you unselect Select All, it will unselect all of the items defined by the search filter. Click Save Configuration to save the edited Messaging Group assignments.

 Messaging Group

 The name of the Messaging Group

 Recipient

 The name of the Recipient assigned to the Messaging Group. A Recipient can be assigned to multiple Messaging Groups. A Recipient is a User Account that qualifies to be a Messaging Client recipient, and the Recipient Name attempts to display a User Account's First name, Last name and Dept.

#### Figure 14- Messaging Group/Recipients Configuration

Click on the Messaging Group selector to assign or unassign Recipients from the Messaging Group. All of the eligible recipients defined in the system will be displayed. Those assigned to the messaging group will be checked and highlighted as shown in the figure below.



#### Figure 15 - Messaging Group Selector

The Search field allows you to narrow your list of items and is case insensitive. If you type a term in the Search field, such as "em", only items that contain "em" will be displayed.

When you click the Select All checkbox, all of the filtered records will be selected. If you uncheck the Select All checkbox, all of the filtered records will be un-selected. If there is no active filter, all of the records are affected by the Select All checkbox.

Once you finish editing the Messaging Group assignments, click the Save Configuration button to save your edits.

#### Predefined Messages

The Predefined Messages page allows configuration of messages that will be selectable from the browser based Messaging Client, to optimize the messaging process.

Filter :type a	ny text here	9	+ Add new predefined message	
ID		Message		Delete
	1	Bed transport		Đ

Figure 16 - Predefined Messages Configuration

## Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

# Add new predefined message

The Add new predefined message button allows you to create a new record. To create a new record, click the Add new predefined message button.

# ID

The ID field is a reference field identifying the database record ID value

## Message

The message that will appear in the predefined messages list of the browser based Messaging Client

### Test Data Outputs

The Test Data Outputs page allows configuration of testing processes for selected Data Outputs.

Data Output	Base Test Msg	Test PIN	Repeat Test Interval	Max Test Repeats	Max Msg Age	Test Active
R5K App	Test Message	222	5	30	60	
Notes Data Output	put that you want to tart					
Data Output The Data Out Base Test Msg Defines the b			uring the test. During the test, the syste	em will add a sequential number v	alue to the Base Test Msg	g to form the co
Data Output The Data Out Base Test Msg Defines the b				em will add a sequential number v	alue to the Base Test Msg	g to form the c

#### Figure 17 – Output Test Configuration

## Data Output

The Data Output that you want to test.

### **Base Test Msg**

Defines the base value of the test messages to be output during the test. During the test, the system will add a sequential number value to the Base Test Msg to form the complete test message, with the sequence value changing at each test interval.

## **Test Pager ID**

Defines the Pager ID value (address) to accompany the test message. The Pager ID value does not change during the test cycle.

## **Repeat Test Interval**

Defines the test output time interval, in seconds.

## **Max Test Repeats**

Defines the maximum quantity of output test intervals to perform. Once the Max Test Repeats value is reached, output testing will stop and the Test Active value will be reset in the system. You will need to refresh this page to see the Test Active state change occur. Max Test Repeats values can range from 0 to 999. A value of 0 is a special case that causes the base message to be output once without a sequential number suffix.

### Max Msg Age

Defines the maximum age, in seconds, of a given test message. When a given test message age reaches the defined Max Msg Age value, the message will be cancelled for any Data Outputs that support message cancellation.

# **Test Active**

Once checked, the system will commence testing the specified output, using the parameters defined on this page. Once the Max Test Repeats value is reached, output testing will stop and the Test Active value

will be reset in the system. You will need to refresh this page to see the Test Active state change occur. If you uncheck the Test Active checkbox, the testing cycle will stop.

#### System Events EP

The System Events page allows configuration of how MARS system generated events are reported. The System Events menu item is only available when Event Processing is enabled.

(D	Name	System Event	Avatar	Audio File
19	Nurse Call Mobile	Duress	Unassigned	Nursecall Mobile
20	Proximity	Proximity	Unassigned	Unassigned
21	Door Proximity	Wander Proximity	Unassigned	Unassigned
22	Door Exit Risk	Exit Risk	Unassigned	Door Exit Risk

Notes

Name The name of the system event that you want the system to use when reporting the specified system event, to allow adjustment of the system alert reporting to a customer's prefer System Event

A system generated event that can be reported to system user accounts. Duress is generated when a Bluetooth sensor that is a Resident model, has its pushbutton pressed. Proxim Bluetooth sensor with Mobile alert class assigned to it, is detected within the configured proximity of a Wireless Receiver. Wander Proximity is generated when a Bluetooth sensor model, with Wander alert class assigned to it, is detected within the configured proximity of a Wireless Receiver. Exit Risk is generated when a Bluetooth sensor that is a Resident alert class assigned to it, is detected within the configured proximity of a Wireless Receiver, and a Door Open event is detected by that receiver during the Wander Proximity event

#### Figure 18 - System Events Configuration

## ID

The ID field is a reference field identifying the database record ID value

### Name

The reference name for the System Event. The reference name will be used to represent the system event when system event related alerts are generated.

## System Event

A system generated event that can be reported to system user accounts. Duress is generated when a WaveTrac sensor that is a Resident model, has its pushbutton pressed. Proximity is generated when a WaveTrac sensor with Mobile alert class assigned to it, is detected within the configured proximity of a Wireless Receiver. Wander Proximity is generated when a WaveTrac sensor that is a Resident model, with Wander alert class assigned to it, is detected within the configured proximity of a WaveTrac Receiver. Exit Risk is generated when a WaveTrac sensor that is a Resident model, with Wander alert class assigned to it, is detected within the configured proximity of a WaveTrac Receiver. Exit Risk is generated when a WaveTrac sensor that is a Resident model, with Wander alert class assigned to it, is detected within the configured proximity of a WaveTrac Receiver, and a Door Open event is detected by that receiver during the Wander Proximity event.

### **Audio File**

The audio file assigned to the System Event. The audio file will be played by the either the audio file to two way radio interface device or in a Digital Alert Viewer in either a desktop browser or on a digital TV screen. Default is Unassigned. Audio files are configured in the Outputs/Audio Files section.

#### Utilities

The Utilities page allows troubleshooting of system communications and status. The elements of the Utilities page that are marked here with <sup>EP</sup> will not appear when Event Processing is disabled.

#### MARS Utilities

Troubleshooting Logging 💌	

#### User Account Logs

User Account	User Account Comm Log		
admin	/tablets.xml?device=admin		
102	/tablets.xml?device=102		
223	/tablets.xml?device=223		
157	/tablets.xml?device=157		

#### HTTP Access Log

Web Server Error Log	Web	Server	Error	Log
----------------------	-----	--------	-------	-----

Data I/O Log

Data I/	O Log	(Copy/	Paste	Friendly)	1
---------	-------	--------	-------	-----------	---

Support Session

Restart Server

#### Figure 19 - Utilities with Event Processing Disabled

ng Logging 💌
ogs
User Account Comm Log
/tablets.xml?device=admir
/tablets.xml?device=102
/tablets.xml?device=223
/tablets.xml?device=157
eiver Logs ceiver Comm Log

)ata I/O Log (Co	py/Paste Friendl
Support Session	]
Restart Server	

Figure 20 - Utilities with Event Processing Enabled

# **Troubleshooting Logging**

If checked, the system will perform troubleshooting logging, so that the WaveTrac Receiver Logs will have useful data in them.

# WaveTrac Receiver Logs EP

Any WaveTrac Wireless Receivers with assigned Behaviors will be listed here. If Troubleshooting Logging is enabled, click the Receiver Comm Log link to observe a log of WaveTrac Receiver communications for the selected receiver.

# **HTTP Access Log**

Click the HTTP Access Log link to display a listing of the last 1,000 HTTP access records.

# Web Server Error Log

Click the Web Server Error Log link to display a listing of the last 1,000 Web Server error records.

# Data I/O Log

Click the Data I/O Log link to display a listing of the last 1,000 data input/output records.

2010/02/2017	Event		'=Raw Protocol Input and Response= Received:{"tonc": 20, "pagerid": 6, "destination": "101", "source": 0, "cancel": 1, "message": "Pendant Demo Room 1 Smith, J. @ IN06252738"}<0d
9:49:10 AM	Processing System		Replied:
9:49:11 AM		TAP Out	'=Raw Protocol Output and Response= Sent:<02/101<0d>cancel Pendant Demo Room 1 Smith, J. @ IN06252738<0d><03>?55<0d> Received:211 Page Accepted for Delivery<0d><06><0d>
9:00:56 AM	Messaging Client		From Inovonics: IN08756818, Cancel = False
9:01:13 AM	Messaging Client		From Inovonics: IN08756818, Cancel = True
9:01:25 AM	Messaging Client		From Inovonics: IN08756818, Cancel = False
9:01:52 AM	Messaging Client		From Inovonics: IN08756818, Cancel = True
9:10:43 AM	Messaging Client		From Inovonics: IN08756818, Cancel = False
9:16:39 AM	Messaging Client		From Inovonics: IN08756818, Cancel = True
12:57:18 PM			Core system started at: 2017-08-16 12:57:18.731919
12:58:34 PM			Core system started at: 2017-08-16 12:58:34.156321
12:58:34 PM	Inovonics		Starting Inovonics Input Protocol.
12:58:34 PM		TAP Out	'Output Protocol STARTING. Name: TAP Out Protocol: TAP Output ID: 20 Port: USB1 Settings: baud=9600, parity=none, databits=8, stopbits=1
1:01:13 PM	Messaging Client		From Inovonics: IN10619399, Cancel = False

Figure 21 - Data I/O Log

# Data I/O Log (Copy/Paste Friendly)

Click the Data I/O Log (Copy/Paste Friendly) link to display a listing of the last 1,000 data input/output records.

```
==== 2017-08-14 09:49:10 - In on Input protocol 1
Queued Item from Messaging Client.
==== 2017-08-14 09:49:10 - In on Input protocol 0
'=Raw Protocol Input and Response=
Received:{"tonc": 20, "pagerid": 6, "destination": "101", "source": 0, "cancel": 1, "message": "Pendant Demo Room 1 Smith, J. @ IN06252738"}<0d>
Replied:
==== 2017-08-14 09:49:11 - Out on Output protocol 20
'=Raw Protocol Output and Response=
Sent:<02>101<0d>cancel Pendant Demo Room 1 Smith, J. @ IN06252738<0d><03>?55<0d>
Received:211 Page Accepted for Delivery<0d><06><0d>
 ==== 2017-08-15 09:00:56 - In on Input protocol 1
From Inovonics: IN08756818, Cancel = False
==== 2017-08-15 09:01:13 - In on Input protocol 1
From Inovonics: IN08756818, Cancel = True
==== 2017-08-15 09:01:25 - In on Input protocol 1
From Inovonics: IN08756818, Cancel = False
==== 2017-08-15 09:01:52 - In on Input protocol 1
From Inovonics: IN08756818, Cancel = True
==== 2017-08-15 09:10:43 - In on Input protocol 1
From Inovonics: IN08756818, Cancel = False
==== 2017-08-15 09:16:39 - In on Input protocol 1
From Inovonics: IN08756818, Cancel = True
==== 2017-08-16 12:57:18 - None on None protocol None
Core system started at: 2017-08-16 12:57:18.731919
==== 2017-08-16 12:58:34 - None on None protocol None
Core system started at: 2017-08-16 12:58:34.156321
 ==== 2017-08-16 12:58:34 - In on Input protocol 5
Starting Inovonics Input Protocol.
==== 2017-08-16 12:58:34 - Out on Output protocol 20
'Output Protocol STARTING.
Name: TAP Out
Protocol: TAP
Output ID: 20
Port: USB1
Settings: baud=9600, parity=none, databits=8, stopbits=1
==== 2017-08-16 13:01:13 - In on Input protocol 1
From Inovonics: IN10619399, Cancel = False
```

Figure 22 - Data I/O Log (Copy/Paste Friendly)

# **Support Session Button**

Clicking on the Support Session button allows your system to attempt to open a secure communications session between the device and technical support staff. This feature requires the system to be on a network segment with internet access and to be able to use IP port 22 on that connection.

## **Restart Server Button**

Click the Restart Server button to cause the server to restart. The restart process may take a few minutes.

## Inputs/Outputs

#### Data Inputs

The Data Inputs page allows configuration of incoming system level data connections, or connection to any system that supports one of the following communications protocols:

- COMP1
- COMP2
- Inovonics (central receiver serial protocol)
- Messaging Client (browser based messaging)
- R5000

- SMTP (e-mail)
- TAP
- HTTP

See appendices for interface protocol details.

Note that the Event Processing System and Messaging Client are system specific Data Inputs that cannot be modified. The Event Processing System performs event detection, alert event life cycle management, alert event notification, alert event logging, and alert event reporting. The Messaging Client allows creation and sending of messages to Users via MARS Alerts App, pager, and e-mail.

The typical nursecall system or alarm contact panel has a paging system port that communicates TAP or COMP2 protocol over a serial port. If an Ethernet output is offered, or you want to use Ethernet serial servers, you can configure an Ethernet interface.

Filter	type any text here	+ Add new data input					
ID	Name	Input Interface	Settings	Protocol	Cancel Prefix	Cancel Suffix	Delete
0	Event Processing System	Unassigned		Unassigned			0
1	Messaging Client	Unassigned		Messaging Client			<b></b>
5	R5000	Ethernet	port=5060	R5000			圃

#### Figure 23 - Data Inputs Configuration

Following are the components of the Data Inputs page with a description of how they affect system operation.

## Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

## Add new data input

The Add new data input button allows you to create a new record. To create a new record, click the Add new data input button. A popup will appear prompting for a Name. Type something in the Name field, then click on the Apply button. The Name value can be changed later by simply clicking on the Name cell in the grid and editing it. You will see another popup confirming the addition of the new row. Click on the confirmation window's OK button, then you will see the new row added to the grid, with default values applied. The Add new row button may be renamed to represent the element type you are adding.

selected, the server will use that serial port as well as the value defined in the Settings field.

8	Name	
ec		
y o		🖺 Apply 🛛 Cance
t wi		
y c		
t wii		

reported once and not tracked for a cancellation(reset) signal

#### Figure 24 - Add New Row Popup

# ID

The ID field is a reference field identifying the database record ID value

## Name

The reference name for the Data input.

## **Input Interface**

The input interface used to communicate with the selected data input. The selection options include "Ethernet" and any USB based serial ports that are active on the server.

## Settings

The Settings value used by the selected system to connect to the server. If an Ethernet interface is used with TAP, COMP2 or SMTP protocols, the Settings value should represent an IP Port value, formatted as port=NNNN, e.g. port=5060. If a USB based serial port interface is used, the Settings value should contain the baud and parity of the serial connection, formatted as baud=NNNN, parity=aaaa, databits=N, stopbits=N, e.g. baud=9600, parity=none, databits=8, stopbits=1.

The default serial port setting is baud=9600, parity=none, databits=8, stopbits=1. You can choose to use a subset of this definition when defining your Settings value. As an example, to operate at 2400N81, you could simply use baud=2400 and the remaining part of the settings is assumed from the default values.

With Inovonics protocol or COMP1 protocol, the Settings field should include a tolist parameter, e.g. tolist=101, or tolist=103;114. With Inovonics protocol, you can route low battery and tamper alerts using a maintlist parameter, e.g. maintlist=112. When the tolist and/or maintlist parameters contain more than one value, they should be semi-colon delimited values, while each list should be comma delimited, e.g. tolist=101;114,maintlist=111.

Following is a list of Settings parameters available for use with Data Inputs, their range of values, and their default behaviors:

- port=NNNN, with values including any valid IP port value
- baud=NNNN, with valid values of 300, 1200, 2400 or 9600 (default 9600)
- parity=XXXX, with valid values of none or even (default none)
- **databits=N**, with valid values of 7 or 8 (default 8)
- **stopbits=N**, with valid values of 0 or 1 (default 1)
- tolist=NNN;NNN..., with NNN being any pager ID value accepted by the equipment connected to the associated Data Output (default blank). If Event Processing is enabled, the tolist will be processed by the event processing system. Otherwise, output messages will be created for each element of the tolist.
- maintlist=NNN;NNN..., with NNN being any pager ID value accepted by the equipment connected to the associated Data Output (default blank). If Event Processing is enabled, the maintlist will be processed by the event processing system. Otherwise, output messages will be created for each element of the maintlist.

# Protocol

The communications protocol used by the selected interface on the selected data input. For the Ethernet interface, any of the protocols can be selected. For a USB based interface, the SMTP and R5000 protocol is not applicable.

## **Cancel Prefix**

If the Cancel Prefix value is non-blank, the system will try to detect alert cancel events by comparing the original alert activation message with new arriving messages to determine if the difference between the two messages is a prefix value matching the Cancel Prefix value. If a match is found, the alert will be marked cancelled. This is not applicable to SMTP protocol. To define a data separator, such as a space char, you can use {SP}, e.g. Cancel{SP} to make it more clear that a separator character should be included.

## **Cancel Suffix**

If the Cancel Prefix value is non-blank, the system will try to detect alert cancel events by comparing the original alert activation message with new arriving messages to determine if the difference between the two messages is a suffix value matching the Cancel Suffix value. If a match is found, the alert will be marked cancelled. This is not applicable to SMTP protocol. To define a data separator, such as a space char, you can use {SP}, e.g. {SP}Cancel to make it more clear that a separator character should be included.

## Delete

Click the Trash Can icon if you want to delete this database record

#### Data Outputs

The Data Outputs page allows the configuration of one or more outgoing data system connections or connection to any system that supports one of the following communications protocols:

- COMP2
- LED Display (Adaptive model MNS)
- Smartphone (Requires MARS Response App)
- SMTP (e-mail)
- TAP
- DAV (Digital Alert Viewer)

Data outputs can be configured to connect via serial port or via Ethernet.

Note that the Event Processing System is a system specific Data Output that cannot be modified. The Event Processing system performs alert event detection, alert event life cycle management, alert event notification, alert event logging, and alert event reporting.

#### MARS Data Outputs Configuration

Filter	type any text here	+ Add new data output				
ID	Name	Output Interface	IP Address	Settings	Protocol	Delete
0	Event Processing System	Unassigned			Unassigned	圃
4	Rauland App	Ethernet			Smartphone	<u></u>
5	Paging Transmitter	USB1		baud=9600, parity=none, databits=8, stopbits=1	TAP	1

Figure 25 - Data Outputs Configuration

## Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

### Add new data output

The Add new data output button allows you to create a new record. To create a new record, click the Add new data output button.

### ID

The ID field is a reference field identifying the database record ID value

### Name

The name of the data output. Note: The Event Processing System is a system specific Data Output that cannot be modified. The Event Processing System performs alert event detection, alert event life cycle management, alert event notification, alert event logging, and alert event reporting.

# **Output Interface**

The output interface used to communicate with the selected data output. The selection options include "Ethernet" and any USB serial ports that are active on the server. If Ethernet is selected, the server will use the values defined in both the IP Address field and the Settings field. If a USB serial port is selected, the server will use that serial port as well as the value defined in the Settings field. Note that Ethernet output interface is required for any Data Outputs that use LED Display protocol.

# **IP Address**

The IP Address field defines the IP address of the data output. If the edit process fails, it is likely caused by invalid formatting or extraneous characters in the IP address. Note that IP Address values are required for Data Outputs that use the LED Display protocol, and that all LED Display outputs are formatted to use sign Address value of zero (0), which causes the message to be displayed by all LED displays connected to the assigned IP address.

## Settings

The Settings parameter and value used to configure management of selected the data output. Individual parameters are comma separated, e.g. baud=9600,cancelprefix=cancel{SP}

If an Ethernet interface is used, the Settings value should include an IP Port value, e.g. port=3330. If a serial port interface is used, the Settings value should contain the baud and parity of the serial connection, e.g. baud=9600, parity=none, databits=8, stopbits=1.

If you want to add a cancel prefix or suffix to an outgoing message when an incoming message is marked by the system with a cancel state, you can use the cancelprefix= and/or cancelsuffix= parameters. To define a data delimeter, such as a space char, you can use {SP}, e.g. cancelprefix=cancel{SP} or you can use a regular space character, but space characters are difficult to see when troubleshooting failed system operation.

You can use blacklist and whitelist settings values to filter which Pager ID values are associated with the output, allowing the output to only be delivered messages associated with the defined Pager ID values. List values are always semi-colon delimited. Blacklist tells the system to NOT output messages associated with the list of Pager ID values, while whitelist tells the system to output messages associated with the list of Pager ID values. An example blacklist setting is blacklist=101;105. An example whitelist setting is whitelist=102;103;104;200.

You can use a Settings parameter of sendcancel=0 for TAP, COMP2, and SMTP protocols, as a means of suppressing the output of event cancellation detection notifications, for the selected Data Output. The default behavior of specific Data Outputs is that event cancellation notifications are enabled unless otherwise disabled via sendcancel=0.

Following is a list of Settings parameters available for use with Data Outputs, their range of values, and their default behaviors:

- baud=NNNN, with valid values of 300, 1200, 2400 or 9600 (default 9600)
- parity=XXXX, with valid values of none or even (default none)

- **databits=N**, with valid values of 7 or 8 (default 8)
- **stopbits=N**, with valid values of 0 or 1 (default 1)
- cancelprefix=XXXX, example value of cancel{SP} (default cancel{SP})
- cancelsuffix=XXXX, example value of {SP}cancel (default blank)
- **blacklist=NNN;NNN**, with NNN being any pager ID value delivered by the equipment connected to the Data Input that the original data was collected on (default blank)
- whitelist=NNN;NNN, with NNN being any pager ID value accepted by the equipment connected to the Data Output (default blank)
- **sendcancel=N**, with valid values of 0 or 1 (default 1)

## Protocol

The communications protocol used by the data output.

## Delete

Allows you to delete this record.

#### Data Connections

The Data Connections page allows the configuration of one or more connections between Data Inputs and Data Outputs, to tell the system how to perform the following types of functions:

- Protocol conversion
- Protocol splitting
- Protocol combining
- Event processing, including:
  - o Alert event detection,
  - o Alert event life cycle management
  - o Alert event notification
  - $\circ$  Alert event logging
  - o Alert event reporting

Data connections are required to be configured into the system to allow MARS to perform any processing of incoming or outgoing data. Data Inputs and Data Outputs are required to be configured in order to create any Data Connections in the system.

Note that the Rules and Filters configuration process is also required to optimize the MARS system operation.

MARS Data Connections Configuration

Filter :typ	be any text here	+ Add new data connection			
ID	Name		Input	Output	Delete
	6 R5000 > Paging Transmitter		R5000	Paging Transmitter	圓
	7 R5000 > Rauland App		R5000	Rauland App	<b></b>

Figure 26 - Data Connections Configuration

## Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

## Add new data connection

The Add new data connection button allows you to create a new record. To create a new record, click the Add new data connection button.

## ID

The ID field is a reference field identifying the database record ID value

### Name

The name of the data connection.

### Input

The Data Input assigned to this data connection.

## Output

The Data Output assigned to this data connection. Note: If you are going to use the MARS Event Processing System, it is necessary that you create a Data Connection that includes Event Processing System as a Data Output, for each of the Data Inputs that you want processed by the Event Processing System. To fully enable data output from the Event Processing System, you will also need to associate each Zone with one or more Data Outputs, in the Zones/Data Outputs page.

## Delete

Allows you to delete this record.

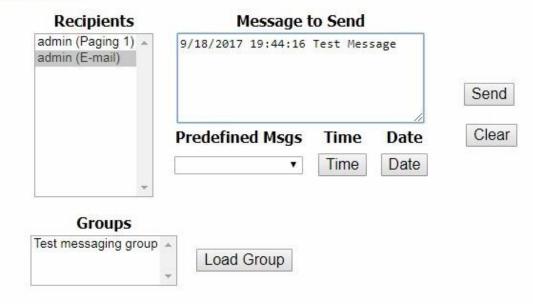
### Messaging Client

The Messaging Client page allows a user to generate manual messages to be sent to MARS Alerts apps, pagers, and/or e-mail. Messaging Client recipients are defined in the User Accounts page and only select User Accounts are displayed in the Messaging Client Recipients list.

Messaging Client generated messages are limited to 200 characters in length.

### MARS Messaging

Logged in as admin Log Out



Select one or more recipients (Click or Ctrl+Click), edit a message, then click SEND or Press the Enter key

You can auto-select recipients by selecting a predefined group and clicking Load Group

You can load a predefined message by selecting from the Predefined Msgs list

The Recipients list is populated using the following rules:

- · One or more User Accounts are assigned a Pager, and/or have a non-blank E-mail value.
- One or more Data Connections have been configured that use the Messaging Client Data Input and that use a Data Output
  whose protocol matches one or more of the protocols required by the selected User Accounts defined above.

#### Figure 27 - Messaging Client

The Messaging Client Recipients list is populated using the following rules:

- 1. One or more User Accounts have been configured that are assigned a Pager, and/or have a non-blank E-mail value.
- 2. One or more Data Connections have been configured that use the Messaging Client Data Input and that use a Data Output whose protocol matches one or more of the protocols required by the selected User Accounts defined above.
- 3. One or more Pagers have been defined and one or more Data Connections have been configured that use the Messaging Client Data Input and that use a Data Output with TAP, COMP2, or Pager App protocol assigned.

To add User Accounts to an existing Messaging Client Recipients list, edit User Accounts to meet the first rule above. The Recipient list information indicated in parentheses identifies the name of the Data Output associated with that particular recipient.

While editing the message to send box, hitting the Enter key or clicking the Send button will send the message. The server will respond with a message of **Queued For Delivery** if the server accepted the message and recipients selection.

Recipients can be automatically multi-selected by selecting a group and clicking the Load Group button.

### Facility

#### Rooms EP

The Rooms page allows configuration of rooms. The Rooms menu item is only available when Event Processing is enabled.

Rooms are an optional part of the MARS system configuration, but provide a useful means of managing relationships that affect alert message formatting, alert message routing, as well as organization of activity reports. Rooms must be assigned to one or more Zones in the Zone Assignments configuration section, and can optionally be assigned to sensors in the Sensors configuration section.

Filter :type a	Add new row		
ID	Name	Audio File	Delete
	0 Unassigned	Unassigned	Ē
	2 Rm 102	Unassigned	圓
	3 Rm 401	Unassigned	Ŵ
	5 Lobby	Unassigned	<b>D</b>
	6 East Wing	Unassigned	Ū
	7 West Wing	Unassigned	<del>.</del>
	8 Pool Area	Unassigned	<del>ش</del>
	9 Restroom A7	Unassigned	<b></b>

Notes

Name The name of the room. Note: the first room in the list is always be named "Unassigned" to allow the unassignment of a room from a sensor Auto File The audio file assigned to the alert type. The audio file will be played by the REDIRAC System. Default is Unassigned. If one or more REDIRAC Systems are used for audio output, audio files need to be created and assigned. Detet If the Delete function fails, it is probably caused by the existence of associated Zones/Rooms records, which should be removed first before the deletion can be successful.

#### Figure 28 – Rooms Configuration

### Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

### Add new room

The Add new room button allows you to create a new record. To create a new record, click the Add new room button.

## ID

The ID field is a reference field identifying the database record ID value

### Name

The reference name for the Room. Note that the first room in the list is always named "Unassigned" to allow the unassignment of a room from a sensor. Records of ID value 0 and Name value of Unassigned, cannot be deleted from the system.

## **Audio File**

The audio file assigned to the room. The audio file will be played by the either the audio file to two way radio interface device or in a Digital Alert Viewer in either a desktop browser or on a digital TV screen. Default is Unassigned. Audio files are configured in the Outputs/Audio Files section.

## Delete

Click the Trash Can icon if you want to delete this database record. If the Delete function fails, it is probably caused by the existence of associated Zones/Rooms records, which should be removed first before the deletion can be successful.

#### Residents **EP**

The Residents page allows configuration of residents. The Residents menu item is only available when Event Processing is enabled.

Residents are an optional part of the MARS system configuration, but provide a useful means of managing relationships that affect alert message formatting. Residents must be assigned to one or more Zones in the Zone Assignments configuration section, and can optionally be assigned to sensors in the Sensors configuration section.

Filter :type any	text here	+ Add new row	
ID	Name	Room	Delete
	0 Unassigned	Unassigned	圓
	8 C. Rock2	Rm 102	
	9 A. Tyuluman	Unassigned	圃

Notes

Name The name of the resident. Note: the first resident in the list is always named "Unassigned" to allow the unassignment of a resident from a sensor. The room the resident is assigned to. This improves the system's ability to format alert messages. The Room can remain Unassigned Delete If the Delete function fails, it is probably caused by the existence of associated Zones/Residents records, which should be removed first before the deletion can be successful.

Figure 29 – Residents Configuration

MARS Residents Configuration

### Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

# Add new resident

The Add new resident button allows you to create a new record. To create a new record, click the Add new resident button.

# ID

The ID field is a reference field identifying the database record ID value

## Name

The reference name for the Resident. Note that the first resident in the list is always named "Unassigned" to allow the unassignment of a room from a sensor. Records of ID value 0 and Name value of Unassigned, cannot be deleted from the system.

## Room

The room the resident is assigned to. This improves the system's ability to format alert messages. The Room can remain Unassigned.

## Delete

Click the Trash Can icon if you want to delete this database record. If the Delete function fails, it is probably caused by the existence of associated Zones/Residents records, which should be removed first before the deletion can be successful.

#### Zones EP

Please refer to the Zone Assignments section for information on configuring Zones. The Zones menu item is only available when Event Processing is enabled.

### Wireless Receivers

The Wireless Receivers page allows configuration of the wireless receivers used with the MARS system.

Both Inovonics receivers and WaveTrac receivers are configured on this page. The purposes of configuring wireless receivers into the system include adjusting their operating behavior. Wireless receiver records are automatically added by the MARS system. Receiver activity is not processed by the system until a specific Behavior is assigned to a receiver.

Receivers are automatically recognized and added to the system, but you need to assign a Behavior value to them before their signals are processed by the server.

#### MARS Wireless Receivers Configuration

		text		

ID	Name	Address	Behavior	Level	Coordinates	<b>Coordinates</b> Config	Audio File	Schedule	Proximity Threshold	Proximity Threshold Hi
16	IN Central	IN12356821	Inovonics	Mentis Houston	573,293	rcvr_coord.php? id=16	Unassigned	Unassigned		
34	Central Receiver	IN09853062	Inovonics	Mentis Houston	0,0	rcvr_coord.php? id=34	Unassigned	Unassigned		
35	Dicks Desk	IN06252738	Inovonics	Mentis Houston	0,0	rcvr_coord.php? id=35	Unassigned	Unassigned		
47	Repeater 1	IN10662860	Inovonics	Mentis Houston	391,332	rcvr_coord.php? id=47	Unassigned	Unassigned		
48	Repeater 2	IN10662702	Inovonics	Mentis Houston	397,318	rcvr_coord.php? id=48	Unassigned	Unassigned		
71	BT0f027031	BT0f027031	Wander- Unlocked	Bldg 1 Level 2	95,233	rcvr_coord.php? id=71	Unassigned	Unassigned	179	184
73	BT0f023021	BT0f023021	Unassigned	Bldg 1 Level 2	346,142	rcvr_coord.php? id=73	Unassigned	Unassigned	87	180
78	BT0f01f02e	BT0f01f02e	Tracking	Bldg 1 Level 2	543,176	rcvr_coord.php? id=78	Unassigned	Unassigned	170	180
79	East Hall	BT0f00601f	Tracking	Bldg 1 Level 2	717,255	rcvr_coord.php? id=79	Unassigned	Unassigned	164	178

#### Figure 30 – Wireless Receivers Configuration with Event Processing Enabled

#### MARS Wireless Receivers Configuration

Filter :type any text	there			
ID	Name	Address	Behavior	Delete
194	IN10802672	IN10802672	Inovonics	圃
195	IN06252738	IN06252738	Inovonics	<u></u>
196	IN06157680	IN06157680	Unassigned	间

#### Notes

Name

The name of the Wireless Receiver

Address

Wireless Receiver records are automatically created by the server. The Address field displays an address value formatted as TTAA...AA, where TT is a receiver type p identifies the unique address of the receiver. IN indicates Inovonics, BT indicates Bluetooth, etc.

Behavior

The autonomous behavior that the wireless receiver is expected to use. This feature applies only to Bluetooth wireless receivers. A behavior must be assigned to Blue receivers in order for them to be properly configured for use.

#### Figure 31 - Wireless Receivers Configuration with Event Processing Disabled

#### Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

#### ID

The ID field is a reference field identifying the database record ID value

### Name

The reference name for the Wireless Receiver. The default Name inserted by the system is the detected Address value of the receiver.

## Address

The Address field is a reference field displaying the detected address value of the receiver. The Address field displays an address value formatted as TTAA...AA, where TT is a receiver type prefix and AA...AA identifies the unique address of the receiver. IN indicates Inovonics, BT indicates WaveTrac.

### **Behavior**

The Behavior field allows you to assign an autonomous behavior to a WaveTrac receiver, or references an Inovonics receiver. The default Behavior value is Unassigned. A behavior other than Unassigned must be assigned to a WaveTrac wireless receiver in order for it to function properly. As an example, the Wander-Unlocked behavior is designed to allow a WaveTrac receiver to provide exit risk detection at a doorway where the door normally remains unlocked. The Tracking behavior is designed to allow a WaveTrac receiver to provide sensing of mobile WaveTrac sensors, for tracking, alerting, and reporting purposes.

## Audio File EP

The audio file assigned to the wireless receiver. The Audio File column is only available when Event Processing is enabled.

The audio file will be played by the either the audio file to two way radio interface device or in a Digital Alert Viewer in either a desktop browser or on a digital TV screen. Default is Unassigned. Audio files are configured in the Outputs/Audio Files section.

## Schedule EP

The Alert Processing Schedule assigned to the associated WaveTrac Wireless Receiver. The Schedule column is only available when Event Processing is enabled.

If no schedule is assigned, alerts associated with the wireless receiver may be monitored continuously. Schedules can be assigned in other areas of the system, such as Rooms, Residents and Alert Sensors. Where schedules are layered during the process of generating alerts or delivering alert notifications, for the system elements where a schedule is assigned, if any one or more of those assigned schedules indicate that the alert should be generated, the alert will be generated. You will need to configure one or more schedules in the Schedules section before making schedule assignments.

# Proximity Threshold EP

The RSSI value of the wireless signal that the associated WaveTrac Wireless Receiver will use to detect proximity events from WaveTrac Sensors, to allow tuning of sensitivity at each receiver. The Proximity Threshold column is only available when Event Processing is enabled.

The Proximity Threshold value can range from 50 to 250, with the higher numbers making the WaveTrac wireless receiver less sensitive to proximity detection. This setting does not apply to Inovonics wireless receivers.

# Proximity Threshold Hi

The RSSI value of the wireless signal that the associated WaveTrac Wireless Receiver will use to detect proximity events from WaveTrac Sensors when those WaveTrac Sensors are outputting a high RF signal level, to allow tuning of sensitivity at each receiver. The Proximity Threshold Hi column is only available when Event Processing is enabled.

The Proximity Threshold Hi value can range from 50 to 250, with the higher numbers making the WaveTrac wireless receiver less sensitive to proximity detection. This setting does not apply to Inovonics wireless receivers.

# Keypad Override EP

If checked, when the server is notified of a keypad activation event at the selected wireless receiver, and if the facility installs an access keypad, the wireless receiver, if configured with Wander behavior, will be directed to override the reporting of wander proximity events and exit risk events for the duration of the interval defined in Override Duration. In addition, local audible/visual annunciation of wander proximity and exit risk events will be suppressed for that duration. This setting does not apply to Inovonics wireless receivers.

The Keypad Override column is only available when Event Processing is enabled.

# **Override Duration EP**

The number of seconds, ranging from 0 to 99, that the Keypad Override of wander proximity and exit risk reporting will remain in effect. The Override Duration column is only available when Event Processing is enabled.

This setting does not apply to Inovonics wireless receivers or wireless receivers configured with a Behavior different than Wander-Locked or Wander-Unlocked.

# Invert Polarity EP

If checked, the wireless receiver reverses the polarity that it uses to detect a door open event, when the wireless receiver is configured with Wander behavior. The Invert Polarity column is only available when Event Processing is enabled.

This setting does not apply to Inovonics wireless receivers.

# Repl Addr EP

Repl Addr can be used to simplify the replacement of WaveTrac wireless receivers, where if a WaveTrac wireless receiver address value is stored in this field, a replacement WaveTrac wireless receiver with that address can be shipped to a customer site, allowing the customer to swap out the receiver. Once

the new receiver is detected by the system, the previously assigned behavior and settings will be assigned to the replacement receiver.

The Repl Addr column is only available when Event Processing is enabled.

## Delete

Click the Trash Can icon if you want to delete this database record.

#### LED Displays

The LED Displays Configuration page allows the configuration of LED displays.

Filter	type any text here	+ Add	d new LED display			
ID	Name	IP Address	Settings	Default Msg	Schedule	Delete
1	LED Sign 1	192.168.10.101	port=3737	East 2	Unassigned	1
Addre Ti ttings	he IP Address of the I	ED display. Edit this field to match t		Contra the second of the	ering of which messages get c	delivered to the
Addre Ti ttings Ti Li ca de	ss he IP Address of the I he Settings value use ED display. If the Sett an use blacklist and w efined PIN values. An et at of PIN values. An et		he Settings value can be blank rocessing System is disabled, th PIN values are associated with messages associated with the	but can also be used to allow fill en all alerts processed by the sy the LED display, allowing the L list of PIN values, while whitelis	stem will be delivered to the a ED display to only display mes t tells the system to output me	associated LED sages associat
Addre Ti ttings Ti Ca de lis fault N	ss he IP Address of the I he Settings value use ED display. If the Sett an use blacklist and w efined PIN values. An et st of PIN values. An et '1sg he message value tha recedence over the sy	ED display. Edit this field to match t d with the associated LED display. Th ings value is blank, and the Event Pr hitelist settings values to filter which cklist tells the system to NOT output	he Settings value can be blank occessing System is disabled, th PIN values are associated with messages associated with the 01;105. An example whitelist s ve events or active priority mes	but can also be used to allow fill en all alerts processed by the sy the LED display, allowing the L list of PIN values, while whitelis etting is whitelist=102;103;104;	stem will be delivered to the a ED display to only display mes t tells the system to output me 200.	associated LED sages associat essages associ

Figure 32 – LED Displays Configuration

### Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

## Add new LED display

The Add new LED display button allows you to create a new record. To create a new record, click the Add new LED display button.

### ID

The ID field is a reference field identifying the database record ID value

#### Name

The reference name for the LED display.

# **IP Address**

The IP Address of the LED display. Edit the IP address to match that configured into the LED display.

## Settings

The Settings value used with the associated LED display. The Settings value can be blank but can also be used to allow filtering of which messages get delivered to the associated LED display. If the Settings value is blank, and the Event Processing System is disabled, then all alerts processed by the system will be delivered to the associated LED display.

You can use blacklist and whitelist settings values to filter which Pager ID values are associated with the LED display, allowing the LED display to only display messages associated with the defined Pager ID values. Blacklist tells the system to NOT output messages associated with the list of Pager ID values, while whitelist tells the system to output messages associated with the list of Pager ID values.

```
An example blacklist setting is blacklist=101;105. An example whitelist setting is whitelist=102;103;104;200.
```

# **Default Msg**

The message value that will display when there are no active events or active priority messages to be displayed. If the individual LED Display Default Msg is defined, it will take precedence over the system level LED Display Default Msg.

# Schedule

The Alert Processing Schedule assigned to the LED display. If no schedule is assigned, the LED display will be used continuously.

## Delete

Allows you to delete this record.

### **Digital Alert Viewers**

The Digital Alert Viewers Configuration page allows the configuration of Digital Alert Viewers.

#### MARS Digital Alert Viewers Configuration

Filter	type any text here					
ID	Name	Address	Pager ID List	Max Msgs	Max Msg Life	Delete
4	West Wing #1	c258a856	101	26	300	向

#### Notes

#### Name

The name of the Digital Alert Viewer, which default displays Address value until you edit this field. The Digital Alert Viewer displays its Name field value as a title on the display

#### Address

The Address of the Digital Alert Viewer. Digital Alert Viewer records are automatically created by the server.

#### Pager ID List

The Pager ID List used to determine how to route messages to the Digital Alert Viewer. Any messages associated with a Pager ID value defined in the Pager ID List will be routed to the associated Digital Alert Viewer, allowing the Digital Alert Viewer to only display message: associated with the defined Pager ID values. The Pager ID List should be comma separated values. An example Pager ID List value is 102,202,200.

#### Max Msgs

The maximum quantity of active messages to be displayed on the associated Digital Alert Viewer, ranging from 1 to 26. New messages will replace the oldest messages.

#### Max Msg Life

The quantity of seconds that a message will be allowed to be displayed before it is automatically removed. Messages can also be removed if the system determines that an active alert event has been cancelled.

#### Figure 33 - Digital Alert Viewers Configuration

### Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

### ID

The ID field is a reference field identifying the database record ID value

#### Name

The name of the Digital Alert Viewer, which default displays Address value until you edit this field. The Digital Alert Viewer displays its Name field value as a title on the display.

### Address

The Address of the Digital Alert Viewer. Digital Alert Viewer records are automatically created by the server.

## **Pager ID List**

The Pager ID List used to determine how to route messages to the Digital Alert Viewer. Any messages associated with a Pager ID value defined in the Pager ID List will be routed to the associated Digital Alert Viewer, allowing the Digital Alert Viewer to only display messages associated with the defined Pager ID values. The Pager ID List should be comma separated values. An example Pager ID List value is 102,202,200.

## Max Msgs

The maximum quantity of active messages to be displayed on the associated Digital Alert Viewer, ranging from 1 to 26. New messages will replace the oldest messages.

### Max Msg Life

The quantity of seconds that a message will be allowed to be displayed before it is automatically removed. Messages can also be removed if the system determines that an active alert event has been cancelled.

### Delete

Allows you to delete this record.

#### Audio Gateways EP

The Audio Gateway Configuration page allows the configuration of audio gateways, which perform audio output to PA systems, speakers, and two-way radio systems. The Audio Gateways menu item is only available when Event Processing is enabled.

The audio gateways are automatically added to the Audio Gateways Configuration table, as it obtains an IP address automatically and registers itself with the system.

#### MARS Audio Gateway Configuration

Filter :type a	ny text here 🕴 🕂 Ad	ld new audio gateway	
ID	Name	IP Address	Schedule
11	Walkie-Talkie Interface	10.57.57.5	Unassigned

#### Notes

Name The name of the audio gateway IP Address The IP Address of the audio gateway. Reference only. Schedule The Alert Processing Schedule assigned to the audio gateway. If no schedule is assigned, the audio gateway will be used continuously

#### Figure 34 – Audio Gateway Configuration

### Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

### Add new audio gateway

The Add new audio gateway button allows you to create a new record. To create a new record, click the Add new audio gateway button.

# ID

The ID field is a reference field identifying the database record ID value

### Name

The reference name for the audio gateway.

## **IP Address**

The IP Address of the audio gateway. Reference only.

## Schedule

The Alert Processing Schedule assigned to the audio gateway. If no schedule is assigned, the audio gateway will be used continuously.

## Delete

Allows you to delete this record.

#### Audio Files EP

The Audio Files page allows the configuration of audio files that can be delivered. The Audio Files menu item is only available when Event Processing is enabled.

The audio files can be delivered to desktop browser Digital Alert Viewer, to walkie-talkies via two way radio interface, and to PA systems or amplified speaker systems.

#### MARS Audio Files Configuration

Filter :typ	e any text here	+ Add new audio file	
ID	Name	Audio File Path	Configure Audio File
0	Unassigned		object_path.php?type=audio_file&id=0
1	Chime	/audio/chime_2.mp3	object_path.php?type=audio_file&id=1
2	Warble	/audio/warble_4.mp3	object_path.php?type=audio_file&id=2
63	Asset Tamper	/audio/asset_tamper.mp3	object_path.php?type=audio_file&id=63
64	Bed Exit	/audio/bed_exit.mp3	object_path.php?type=audio_file&id=64
66	Fall	/audio/fall.mp3	object_path.php?type=audio_file&id=66
67	IV	/audio/iv.mp3	object_path.php?type=audio_file&id=67
68	Nursecall Bath	/audio/nursecall_bath.mp3	object_path.php?type=audio_file&id=68

Figure 35 – Audio Files Configuration

## Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

# Add new audio file

The Add new audio file button allows you to create a new record. To create a new record, click the Add new audio file button.

## ID

The ID field is a reference field identifying the database record ID value

## Name

The reference name for the audio file, used when assigning the audio file to Alert Types, etc..

## **Audio File Path**

The path to the audio file. Click on the link to listen to the audio file.

# **Configure Audio File**

Click on the Configure Audio File link to upload a new audio file for the selected record.

#### MARS Audio File Selection

Back to Audio Fil

File names must be 32 characters or less in size and should be named in a user friendly manner, e.g. Room\_11\_Bath.mp3, so that the appropriate audio file can be selected during system configuration. Click Choose File to select file to upload, then click Upload Selected File Choose File No file chosen Upload Selected File

#### Figure 36 - Audio File Selection

## Delete

Allows you to delete this record.

#### **Alert Sources**

#### Alert Types EP

The Alert Types page allows configuration of alert types. The Alert Types menu item is only available when Event Processing is enabled.

Alert types are required to help the system properly format alert messages. Following is a view of the Alert Types Configuration screen.

#### MARS Alert Types Configuration

	Name	Avatar	Initials	Audio File	Delete
0	Unassigned	Unassigned		Unassigned	<b></b>
1	Staff Beacon	Beacon	SB	Unassigned	<b></b>
2	Wander Beacon	Beacon	WB	Unassigned	Ē
3	Asset Beacon	Beacon	AB	Unassigned	<b></b>
4	Resident Beacon	Beacon	RB	Pendant	<b></b>
5	Pendant	Pendant	P	Pendant	<b></b>
6	Vent	Vent	v	Unassigned	回
7	PulseOx	PulseOx	PO	PulseOx	(iii)
10	Bed Call	Bed Call	BC	Nursecall Bed	Đ
15	WIMS	Res Beacon	WS	Bed Exit	<b></b>
17	Pull Cord	Pull Cord	PC	Nursecall Bath	圃

#### Figure 37 – Alert Types Configuration

## Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

## Add new alert type

The Add new alert type button allows you to create a new record. To create a new record, click the Add new alert type button.

### ID

The ID field is a reference field identifying the database record ID value

### Name

The reference name for the Alert Type, used to create part of the alert text for an active alert. Create this list, then assign an Alert Type for a given sensor. The complete alert message format either **Alert Type + Room + Resident +** " @ " + **Location**, e.g. **Pendant 201 J. Larsen @ Cafeteria**. Location information is added to the alert text if the alert sensor is assigned a non-Fixed Class value. The Unassigned record cannot be edited or deleted.

### Avatar

The avatar image assigned to the alert type. Default is Unassigned. If an avatar is unassigned, a default avatar will be used in the Alert Client app. Avatars are created in the Avatars page.

### Initials

An up to two character value that can be rendered on top of an avatar in the Alert Client app, to help differentiate similar avatars that are used for multiple purposes.

# **Audio File**

The audio file assigned to the alert type. The audio file will be played by the either the audio file to two way radio interface device or in a Digital Alert Viewer in either a desktop browser or on a digital TV screen. Default is Unassigned. Audio files are configured in the Outputs/Audio Files section.

## Delete

Click the Trash Can icon if you want to delete this database record. If delete fails, you may need to unselect audio file assignments for the selected audio file, throughout the system, then try again.

#### WaveTrac Sensors EP

The WaveTrac Sensors page allows configuration of WaveTrac sensors. The WaveTrac Sensors menu item is only available when Event Processing is enabled.

WaveTrac sensors are auto-detected and auto-registered by the system. A Class needs to be assigned to a WaveTrac Sensor before it will be actively used by the system.

WaveTrac sensors can be used in fixed or mobile sensing applications, and special WaveTrac sensor models can be used to track wandering residents and detect call events from the sensor. WaveTrac sensors require deployment of WaveTrac Wireless Receivers as a sensor monitoring infrastructure, in order to successfully manage the tracking of the WaveTrac sensors.

Filter	type any	text here										
ID	Name	Address	Model	Class	Alert Type	Room	Reference	Resident	Schedule	Priority	Audio File	MNS Msg
260	BW10010	BW10010	Resident	Unassigned	Resident Beacon	Unassigned		Unassigned	Unassigned		Unassigned	Unassigned
261	BW10011	BW10011	Resident	Unassigned	Resident Beacon	Unassigned		Unassigned	Unassigned		Unassigned	Unassigned
262	BW10012	BW10012	Resident	Unassigned	Resident Beacon	Unassigned		Unassigned	Unassigned		Unassigned	Unassigned
263	BW10013	BW10013	Resident	Unassigned	Resident Beacon	Unassigned		Unassigned	Unassigned		Unassigned	Unassigned
264	BW10014	BW10014	Resident	Unassigned	Resident Beacon	Unassigned		Unassigned	Unassigned		Unassigned	Unassigned
265	BW10015	BW10015	Resident	Unassigned	Resident Beacon	Unassigned		Unassigned	Unassigned		Unassigned	Unassigned
266	BW10016	BW10016	Resident	Unassigned	Resident Beacon	Unassigned		Unassigned	Unassigned		Unassigned	Unassigned
267	BW10017	BW10017	Resident	Unassigned	Resident Beacon	Unassigned		Unassigned	Unassigned		Unassigned	Unassigned
268	BW10018	BW10018	Res <mark>id</mark> ent	Unassigned	Resident Beacon	Unassigned		Unassigned	Unassigned		Unassigned	Unassigned

#### MARS WaveTrac Sensors Configuration

Figure 38 – WaveTrac Sensors Configuration

### Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

# ID

The ID field is a reference field identifying the database record ID value

## Name

The reference name for the WaveTrac Sensor. Used for assigning the sensor to one or more Zones.

# Address

The unique ID of the sensor as detected by the system. Sensor records are automatically created by the server, and the Address value is non-editable.

# Model

Non-editable field auto-detected by the system when the WaveTrac sensor is detected and registered by the system.

# Class

The class of signal processing that should be assigned to the sensor. The default value is Unassigned. A sensor with an Unassigned class will not be processed by the system. This is the first item you should adjust to place a sensor into service. The Class types are Mobile, Fixed, and Wander. The Mobile class causes proximity based location tracking of the sensor. The Fixed class does not perform tracking on the sensor. The Wander alert class causes tracking, exit risk sensing, and call event sensing.

# Alert Type

Reference text used to create part of the alert text for an active alert associated with this sensor. Alert text format is **Alert Type + Room + Resident +** " @ " + **Location**, e.g. **Pendant Rm. 201 J. Larsen @ Cafeteria**. Location information is added to the alert text if the Include Location feature is enabled in the General Settings section.

## Room

The room that the sensor is assigned to. Typically used with fixed sensors. Room can be an optional assignment that affects the formatting of alert messages and activity reports.

# Reference

Reference text used to create part of the alert text for an active alert associated with this WaveTrac Sensor. The Reference value can be edited in the Alert Client app to allow dynamic reconfiguration of alert messages. Alert text format is **Alert Type** + **Reference** + " @ " + **Location**, e.g. **Pendant Alert J. Larsen @ Cafeteria**. Location information is added to the alert text if the Include Location feature is enabled in General Settings.

# Resident

The resident that the sensor is assigned to. Typically used with mobile sensors. Resident can be an optional assignment that can improve the detail in an alert message, as required. If a resident is

assigned to a sensor, and a room is assigned to a resident in the Residents table, the assigned room will take precedence over the Room assigned in this table when the alert is processed.

# Schedule

The Alert Processing Schedule assigned to the sensor. If no schedule is assigned, alerts associated with the sensor may be monitored continuously. Schedules can be assigned in other areas of the system, such as Rooms, Residents and Wireless Receivers. Where schedules are layered during the process of generating alerts or delivering alert notifications, for the system elements where a schedule is assigned, if any one or more of those assigned schedules indicate that the alert should be generated, the alert will be generated.

# Priority

Checked if any alerts generated by this sensor should be automatically marked as priority.

# **Audio File**

The audio file assigned to the sensor. The audio file will be played by the either the audio file to two way radio interface device or in a Digital Alert Viewer in either a desktop browser or on a digital TV screen. Default is Unassigned. Audio files are configured in the Outputs/Audio Files section.

# **MNS Msg**

The priority message to be used for mass notification, including being displayed on all LED Displays connected to the system, if the associated alert is activated. Default is Unassigned. Once the alert is completed, the priority message will be removed from all LED Displays. Note that any MNS Msg defined here can be overridden by any defined within the Rules and Filters section.

# Delete

If the Delete function fails, it is probably caused by the existence of associated Zones/ WaveTrac Sensors records, which should be removed first before the deletion can be successful.

### **Inovonics Sensors**

The Inovonics Sensors page allows configuration of Inovonics sensors.

Inovonics sensors are auto-detected and auto-registered by the system. A Class needs to be assigned to an Inovonics Sensor before it will be actively used by the system.

Inovonics sensors can be used in fixed or mobile sensing applications. Inovonics sensors require deployment of wireless repeaters and receivers as a sensor monitoring infrastructure, in order to successfully manage the tracking of the Inovonics sensors.

The configuration grid items marked with <sup>EP</sup> below are only available when Event Processing is enabled.

#### MARS Inovonics Sensors Configuration

Filter	:type any tex	t here										
ID	Name	Address	Model	Class	Alert Type	Room	Reference	Resident	Schedule	Priority	Audio File	LED Pr
182	DEMO PND	IN07367366	EN12235	Mobile	Pendant	Demo Room 1	Demo Pendant	Smith, J.	Demo		Unassigned	Unassig
183	DEMO PC	IN07583764	EN1210	Fixed	Pull Cord	Demo Room 1	Demo Pull Cord	Smith, J.	Demo		Unassigned	Unassig
184	IN10963926	IN10963926	EN12235	Mobile	Pendant	Demo Room 2	Demo Pendant 2	Demo, R.	Demo		Unassigned	Unassig
185	IN10619399	IN10619399	EN1210	Unassigned	Unassigned	Unassigned		Unassigned	Unassigned		Unassigned	Unassig
186	IN08756818	IN08756818	EN12215	Unassigned	Unassigned	Unassigned		Unassigned	Unassigned		Unassigned	Unassig
187	IN06270678	IN06270678	EN1215EOL	Unassigned	Unassigned	Unassigned		Unassigned	Unassigned		Unassigned	Unassig

Figure 39 - Inovonics Sensors Configuration

#### Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

#### ID

The ID field is a reference field identifying the database record ID value

#### Name

The reference name for the Inovonics Sensor. Used for assigning the sensor to one or more Zones.

#### **Address**

The unique ID of the sensor as detected by the system. Sensor records are automatically created by the server, and the Address value is non-editable.

#### Model

Non-editable field auto-detected by the system when the Inovonics sensor is detected and registered by the system.

#### Class

The class of signal processing that should be assigned to the sensor. The default value is Unassigned. A sensor with an Unassigned class will not be processed by the system. This is the first item you should adjust to place a sensor into service. The Class types are Mobile, Fixed, and Wander. The Mobile class causes proximity based location tracking of the sensor. The Fixed class does not perform tracking on the sensor. The Wander class does not apply to Inovonics sensors. If Wander class is assigned to an Inovonics sensor, it will be treated as a Mobile class assignment.

# Alert Type EP

Reference text used to create part of the alert text for an active alert associated with this sensor. Alert text format is **Alert Type + Room + Resident +** " @ " + **Location**, e.g. **Pendant Rm. 201 J. Larsen @ Cafeteria**. Location information is added to the alert text if the Include Location feature is enabled in the General Settings section.

## Room **EP**

The room that the sensor is assigned to. Typically used with fixed sensors. Room can be an optional assignment that affects the formatting of alert messages and activity reports.

## Reference

Reference text used to create part of the alert text for an active alert associated with this Inovonics Sensor. The Reference value can be edited in the Alert Client app to allow dynamic reconfiguration of alert messages. Alert text format is **Alert Type + Reference +** " @ " + **Location**, e.g. **Pendant Alert J. Larsen @ Cafeteria**. Location information is added to the alert text if the Include Location feature is enabled in General Settings.

## Resident EP

The resident that the sensor is assigned to. Typically used with mobile sensors. Resident can be an optional assignment that can improve the detail in an alert message, as required. If a resident is assigned to a sensor, and a room is assigned to a resident in the Residents table, that room will take precedence over the Room assigned in this table when the alert is processed.

# Schedule EP

The Alert Processing Schedule assigned to the sensor. If no schedule is assigned, alerts associated with the sensor may be monitored continuously. Schedules can be assigned in other areas of the system, such as Rooms, Residents and Wireless Receivers. Where schedules are layered during the process of generating alerts or delivering alert notifications, for the system elements where a schedule is assigned, if any one or more of those assigned schedules indicate that the alert should be generated, the alert will be generated.

# Priority

Checked if any alerts generated by this sensor should be automatically marked as priority.

# Audio File EP

The audio file assigned to the sensor. The audio file will be played by the either the audio file to two way radio interface device or in a Digital Alert Viewer in either a desktop browser or on a digital TV screen. Default is Unassigned. Audio files are configured in the Outputs/Audio Files section.

### **MNS Msg**

The priority message to be used for mass notification, including being displayed on all LED Displays connected to the system, if the associated alert is activated. Default is Unassigned. Once the alert is completed, the priority message will be removed from all LED Displays. Note that any MNS Msg defined here can be overridden by any defined within the Rules and Filters section.

### Delete

If the Delete function fails, it is probably caused by the existence of associated Zones/Inovonics Sensors records, which should be removed first before the deletion can be successful.

#### Text Input Alerts EP

The Text Input Alerts page allows configuration of Text Input Alerts that require alert event detection from Data Inputs. The Text Input Alerts menu item is only available when Event Processing System is enabled.

Text Input Alerts are auto-detected and auto-registered by the system once a Data Connection is created that links a Data Input to the Event Processing System. The Text Input Alert is not processed by the system until an Alert Type value is assigned to a specific Text Input Alert.

#### MARS Text Input Alerts Configuration

Filter	type any text here									
ID 🛛	Name	Incoming Alert Msg	Source	Alert Type	Room	Reference	Resident	Schedule	Priority	Audio File
133	Exam1-800-2-Transport Needed	Exam1-800-2-Transport Needed	Nurse Call	Unassigned	Unassigned		Unassigned	Unassigned		Unassigned
132	Exam4-400-4-Priority Transport	Exam4-400-4-Priority Transport	Nurse Call	Unassigned	Unassigned		Unassigned	Unassigned		Unassigned
131	Exam3-300-3-Transport	Exam3-300-3-Transport	Nurse Call	Unassigned	Unassigned		Unassigned	Unassigned		Unassigned
130	Exam2-200-2-Patient	Exam2-200-2-Patient	Nurse Call	NurseCall Station	Unassigned		Unassigned	Unassigned		Unassigned
129	Exam1-100-1-Code Blue	Exam1-100-1-Code Blue	Nurse Call	Unassigned	Unassigned		Unassigned	Unassigned		Unassigned
128	Exam4-400-4-Patient	Exam4-400-4-Patient	Nurse Call	NurseCall Station	Unassigned		Unassigned	Unassigned		Unassigned
127	Exam3-300-3-Alert	Exam3-300-3-Alert-Priority	Nurse Call	Unassigned	Unassigned		Unassigned	Unassigned		Unassigned

Figure 40 – Text Input Alerts Configuration

### Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

## ID

The ID field is a reference field identifying the database record ID value

### Name

The reference name for the Text Input Alert. Used for assigning the alert to one or more Zones.

### **Incoming Alert Msg**

The unique alert message that the associated Data Input outputs for a given alert. Incoming Alert Message records are automatically created by the server, and the Incoming Alert Message value is noneditable. When the system detects an incoming Data Input alert message, it will compare that to the Incoming Alert Msg field in this table, and generate a new active alert if there is a match and if the Alert Type value for this Text Input Alert is other than Unassigned.

### Source

The name of the Data Input that the Text Input Alert originated from.

# **Alert Type**

Controls whether or not a Text Input Alert is processed or not. Alert Type is also a reference text used to create part of the alert text for an active alert associated with this Text Input Alert message. Alert text format is **Alert Type + Room + Resident +** " @ " + **Location**, e.g. **Pendant Rm. 201 J. Larsen @ Cafeteria**. Location information is added to the alert text if the Add Location feature is enabled.

### Room

The room that the sensor associated with the Text Input Alert message is assigned to. Typically used with fixed sensors. Room can be an optional assignment and can also represent common areas, such as bathrooms, meeting rooms, lobbies, cafeteria, etc.

## Reference

Reference text used to create part of the alert text for an active alert associated with this Text Input Alert message. The Reference value can be edited in the Alert Client app to allow dynamic reconfiguration of alert messages. Alert text format is **Alert Type** + **Reference** + " @ " + **Location**, e.g. **Pendant Rm. 201 J. Larsen @ Cafeteria**. Location information is added to the alert text if the Add Location feature is enabled.

## Resident

The resident that the sensor associated with the Text Input Alert message is assigned to. Typically used with mobile sensors. Resident can be an optional assignment that can improve the detail in an alert message, as required.

## Schedule

The Alert Processing Schedule assigned to the sensor associated with this Text Input Alert message. If no schedule is assigned, alerts associated with the sensor may be monitored continuously. Schedules can be assigned in other areas of the system, such as Rooms, Residents and Wireless Receivers. Where schedules are layered during the process of generating alerts or delivering alert notifications, for the system elements where a schedule is assigned, if any one or more of those assigned schedules indicate that the alert should be generated, the alert will be generated.

## **Priority**

Checked if any alerts generated by this sensor associated with this Text Input Alert message should be automatically marked as priority.

## **Audio File**

The audio file assigned to the sensor. The audio file will be played by the either the audio file to two way radio interface device or in a Digital Alert Viewer in either a desktop browser or on a digital TV screen. Default is Unassigned. Audio files are configured in the Outputs/Audio Files section.

## **MNS Msg**

The priority message to be used for mass notification, including being displayed on all LED Displays connected to the system, if the associated alert is activated. Default is Unassigned. Once the alert is completed, the priority message will be removed from all LED Displays. Note that any MNS Msg defined here can be overridden by any defined within the Rules and Filters section.

## Delete

If the Delete function fails, it is probably caused by the existence of associated Zones/ Text Input Alerts records, which should be removed first before the deletion can be successful.

## Alert Recipients

#### User Accounts

The User Accounts page allows configuration of alert types. Alert types are required to help the system properly format alert messages.

Filte	er :type any t	ext here			+	Add	new I	user accour	nt					
ID	User ID	Password	Role	Last	First	Mid	Dept	Avatar	Initials	E-mail	Pager	Арр	Hide Recipient	Schedule
0	Unassigned		Unassigned								Unassigned			Unassigned
37	admin	RMSpass1234	Super								Unassigned			Unassigned
41	101		Unassigned					Unassigned			Unassigned			Unassigned
44	102										Unassigned			Unassigned
45	103		Unassigned					Unassigned			Unassigned			Unassigned
46	105										Unassigned	1		Unassigned
47	178										Unassigned	1		Unassigned

#### MARS User Accounts Configuration

Figure 41 - User Accounts Configuration when Event Processing is Enabled

#### MARS User Accounts Configuration

Filter :	type any text he	re	+ Add new	user acco	unt							
ID	User ID	Password	Role	Last	First	Mid	Dept	E-mail	Pager	Арр	Hide Recipient	Delete
0	Unassigned		Unassigned						Unassigned			0
37	admin	RMSpass1234	Super						Unassigned			0
41	101		Unassigned						Unassigned	4		Ô
44	102								Unassigned	1		
45	103		Unassigned						Unassigned			0
46	105								Unassigned	1		Ô
47	178								Unassigned	(1)		Ē

#### Figure 42 - User Accounts Configuration when Event Processing is Disabled

#### Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

#### Add new user account

The Add new user account button allows you to create a new record. To create a new record, click the Add new user account button.

#### ID

The ID field is a reference field identifying the database record ID value

#### **User ID**

The User ID value to use to log into the system from the MARS Response App, an XMPP Client, from the system web configuration interface, or from a digital alert viewer. If digital alert viewers are also used in the system, each digital alert viewer requires a user account configured here. The Digital Alert Viewer modules that are attached to digital TV units will be auto-detected and auto-populated into this list, and their User ID value will be non-editable and begin with the value "DAV".

Note that MARS Alert app login events are automatically registered as user accounts, and have the App checkbox checked as they register for the first time.

#### Password

The password to use to log into the system from the Alert Client, from the system web configuration interface, or from a digital alert display.

#### Role

The role of the user account, affecting what features are available in the web configuration interface. The default role is User. The other roles are Admin and Super. Each role allows different accessibility to the web configuration interface, with Super providing full access. The difference between Admin and Super, is that Admin does not have access to some of the web configuration functions. Note that the User role allows access to the Messaging Client and Alert Client features.

# Last

The last name of the user, as a reference. Editing this value affects how the user is presented in the Messaging Client Recipients list.

# First

The first name of the user, as a reference. Editing this value affects how the user is presented in the Messaging Client Recipients list.

# Mid

The middle name of the user, as a reference. Editing this value affects how the user is presented in the Messaging Client Recipients list.

# Dept

The department that the user is assigned to, as a reference. Editing this value affects how the user is presented in the Messaging Client Recipients list.

# Avatar

The avatar image assigned to the user account. Default is Unassigned. If an avatar is unassigned, no avatar will be used in the browser Alert Client.

# Initials

An up to two character value that can be rendered on top of an avatar in the Alert Client app, to help differentiate avatars used for multiple purposes.

# E-mail

Optional E-mail address for the user. If the E-mail address is non-blank, alerts will be routed to the email address based on any assigned zones, assigned schedules, as well as on the checkboxes of Normal Alerts, and Maint Alerts

# Pager

Optional pager assigned to user. If Pager value is other than Unassigned, alerts will be routed to the Pager based on any assigned zones, assigned schedules, as well as on the checkboxes of Normal Alerts, and Maint Alerts. Pagers are defined in the Alert Recipients/Pagers page.

# Арр

If checked, this user record was created when an app user logged into the server with that userid (Extension) value. If

# **Hide Recipient**

If checked, hide the user from the Messaging Client recipients list.

# Schedule EP

The assigned schedule for a given user. The Schedule feature is only available when the Event Processing System is enabled.

If the schedule is unassigned, alerts associated with that user will always be sent to the defined recipient. Schedules can be assigned in other areas of the system, such as Rooms, Residents and Wireless Receivers. Where schedules are layered during the process of generating alerts or delivering alert notifications, for the system elements where a schedule is assigned, if any one or more of those assigned schedules indicate that the alert should be generated, the alert will be generated.

# Normal Alerts EP

The Normal Alerts feature is only available when the Event Processing System is enabled.

If checked, the logged in user receives all normal alerts for sensors assigned to Zones that this user is associated with, filtered by any schedule assignments. Normal alerts are any alert that is not defined as a maintenance alert or a supervisory alert. If none of these three checkboxes are checked, the logged in user will receive no alerts.

# Maint Alerts EP

The Maint Alerts feature is only available when the Event Processing System is enabled.

If checked, the logged in user receives all maintenance alerts for sensors assigned to Zones that this user is associated with, filtered by any schedule assignments. Maintenance alerts are alerts that require system maintenance, such as low battery alerts and tamper alerts.

# Supv Alerts EP

The Supv Alerts feature is only available when the Event Processing System is enabled.

If checked, the logged in user receives all supervisory alerts for sensors assigned to Zones that this user is associated with, filtered by any schedule assignments. Supervisory alerts are alerts that are escalated, typically due to an escalation triggered by an alert that ages past the escalation point configured into the system.

## Delete

If the Delete function fails, it is probably caused by the existence of associated Zones/User Accounts records, which should be removed first before the deletion can be successful.

## Avatars

The Avatars page allows the configuration of avatars used in the system. Avatars are used in the browser Alert Client app.

MARS	Avatars Configu	ration		
Filter :t	ype any text here	+ Add new	avatar	
ID	Name	Avatar Path	Configure Avatar	Delete
	Unassigned		object_path.php?type=avatar&id=0	<b></b>
1	Onassigned			

#### Figure 43 - Avatars Configuration

## ID

The ID field is a reference field identifying the database record ID value

## Name

Reference text used for the avatar. Create this list, then assign an avatar to a User.

## **Avatar Path**

The path to the avatar image. Click on the link to review the avatar image.

## **Configure Avatar**

Click on the Avatar Config link to upload a new avatar image.

## Delete

If the Delete function fails, it is probably caused by the existence of associated Zones/User Accounts records, which should be removed first before the deletion can be successful.

#### Pagers

The Pagers page allows the configuration of pagers used in the system. Both normal POCSAG radio pagers can be configured, in addition to combination POCSAG/WiFi pagers made by Daviscomms.

MARS	Pagers	Configuration
------	--------	---------------

Filter :type	any text	here	+ Add new pager		
ID		Name		Pager ID	Delete
	0	Unassigned			圓
	9	WiFi 1		103	圃

#### Figure 44 - Pagers Configuration

## ID

The ID field is a reference field identifying the database record ID value

## Name

Reference text used for the pager. Create this list, then assign a pager to a User.

# Pager ID

The Pager ID value used for this pager, when communicating to a Data Output that uses a pager compatible protocol, such as TAP, COMP2, or Pager App.

#### Alert Client

The Alert Client selection allows you to open a browser page and log in for viewing a list of active alerts. Log in using the Username and Password defined in Alert Recipients/User Accounts. The Alert Client can be run from any browser that has access to the server's IP address. An example Alert Client URL is <u>http://69.15.24.221/client.xml</u>

If the User Account used to log into the Alert Client has Create Alerts enabled, you will see a red plus sign in the top left of the Alert Client screen, which allows you to manually generate alerts into the system. Click on the red plus, type in a message, and press the Enter key to launch the alert. In addition, if Complete Alerts is enabled for the associated User Account, each of the alerts will be displayed as an underlined hyperlink. Clicking on the underlined alert allows you to alter the state of the alert, by clicking on one of the following:

- Complete (Alert will be marked complete and removed from the Alerts list)
- Escalate (Alert will be marked escalated and text changed to red color in the Alerts list)
- Claim (Alert will be marked claimed and text changed to green color in the Alerts list)
- Notate (Alert will be marked notated, and (n) will appear to the right of the alert text in the Alerts list). If you click on a notated alert, the notations will appear in a list below the Go Back option.
- Go Back (No changes made to the alert)

Note that the benefit of the Alert Client feature is that you can access the alerts list via desktop browser. You gain easier access to all alert management features when you deploy the Android or iOS MARS Response App on a smartphone.

## Zone Assignments EP

The Zone Assignments menu item is only available when the Event Processing System is enabled.

#### Zones **EP**

The Zones page allows configuration of zones to be used in the system. The Zones menu item is only available when the Event Processing System is enabled.

A Zone is a system reference that allows configuration of relationships between sensors, residents, rooms, and alert recipients, to allow proper alert message routing, schedule based alert delivery, and management of the system by operating shift. If a part of the system is not assigned to a Zone, alerts will not be generated for that part of the system.

Zones can be associated with one or more operating shifts. The operating shift start times are defined in the General Settings section.

The system must have at least one Zone defined, and other parts of the system must be assigned to that Zone, before the system can process alerts.

You can configure a Default Zone in the General Configuration page, as a means to automatically assign sensors and wireless receivers to a Zone immediately upon being detected by the system.

Filter :type :	any text here	+ Add new row		
ID	Name	1st Shift	2nd Shift	3rd Shift
1	Zone 1			
2	Zone 3	$\checkmark$		
3	Zone 2	V		۲
4	Maintenance			

Notes

```
Name
The name of the Zone
1st Shift
If checked, the Zone is assigned to 1st Shift operations
```

#### Figure 45 - Zones Configuration

MARS Zones Configuration

## Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

## Add new zone

The Add new zone button allows you to create a new record. To create a new record, click the Add new zone button.

## ID

The ID field is a reference field identifying the database record ID value

## Name

A reference name for the Zone

## 1<sup>st</sup> Shift

If checked, the Zone is assigned to 1<sup>st</sup> Shift operations, and alerts will be delivered to that Zone during 1<sup>st</sup> shift.

## 2<sup>nd</sup> Shift

If checked, the Zone is assigned to  $2^{nd}$  Shift operations, and alerts will be delivered to that Zone during  $2^{nd}$  shift.

# 3<sup>rd</sup> Shift

If checked, the Zone is assigned to 3<sup>rd</sup> Shift operations, and alerts will be delivered to that Zone during 3<sup>rd</sup> shift.

## Delete

Delete the selected record. The Unassigned zone cannot be deleted or edited.

#### Zones/WaveTrac Sensors EP

The Zones/ WaveTrac Sensors Configuration page allows configuration of the relationships between WaveTrac sensors and the Zones configured into the system. The Zones/ WaveTrac Sensors menu item is only available when the Event Processing System is enabled.

MARS Zones/Bluet	tooth Sensors Configuration
Zone: Zone 1	
Assigned to Shifts 1, 2 and 3	
11 se	lected -
Zone: Zone 3	
Assigned to Shifts 1, 2 and 3	
12 se	lected -

#### Figure 46 - Zones/WaveTrac Sensors Configuration

All of the defined Zones are listed on this page. Click on a specific Zone selector to assign or unassign sensors from the Zone. All of the sensors defined in the system will be displayed. Those assigned to the zone will be checked and highlighted as shown in Figure 28 below.

The Search field allows you to narrow your list of items and is case insensitive. If you type a term in the Search field, such as "em", only items that contain "em" will be displayed.

When you click the Select All checkbox, all of the filtered records will be selected. If you uncheck the Select All checkbox, all of the filtered records will be un-selected. If there is no active filter, all of the records are affected by the Select All checkbox.

Once you finish editing the Zone assignments, click the Save Configuration button to save your edits.

#### Zone: Zone 1

Assigned to Shifts 1, 2 and 3

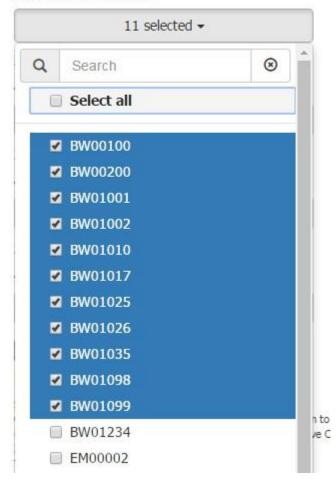


Figure 47 - Assignment to a Zone

## Zones/Inovonics Sensors EP

The Zones/Inovonics Sensors Configuration page allows configuration of the relationships between Inovonics sensors and the Zones configured into the system. The Zones/Inovonics Sensors menu item is only available when the Event Processing System is enabled.

# MARS Zones/Inovonics Sensors Configuration

Zone: Zone 1

Assigned to Shifts 1, 2 and 3

 24 selected ▼

 Zone: Zone 3

 Assigned to Shifts 1, 2 and 3

 None selected ▼

 Zone: Zone 2

 Assigned to Shifts 1, 2 and 3

 None selected ▼

#### Figure 48 - Zones/Inovonics Sensors Configuration

All of the defined Zones are listed on this page. Click on a specific Zone selector to assign or unassign sensors from the Zone. All of the sensors defined in the system will be displayed. Those assigned to the zone will be checked and highlighted.

The Search field allows you to narrow your list of items and is case insensitive. If you type a term in the Search field, such as "C", only items that contain "C" will be displayed, as shown in the figure below.

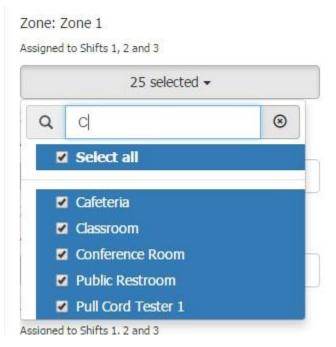


Figure 49 - Assignment to Zone with Filtering

When you click the Select All checkbox, all of the filtered records will be selected. If you uncheck the Select All checkbox, all of the filtered records will be un-selected. If there is no active filter, all of the records are affected by the Select All checkbox.

Once you finish editing the Zone assignments, click the Save Configuration button to save your edits.

#### Zones/ Text Input Alerts EP

The Zones/ Text Input Alerts Configuration page allows configuration of the relationships between Text Input Alerts and the Zones configured into the system. The Zones/ Text Input Alerts menu item is only available when the Event Processing System is enabled.

All of the defined Zones are listed on this page. Click on a specific Zone selector to assign or unassign Text Input Alerts from the Zone. See the above Zone assignment sections for details on assigning to Zones.

#### Zones/Residents EP

The Zones/Residents Configuration page allows configuration of the relationships between Residents and the Zones configured into the system. The Zones/Residents menu item is only available when the Event Processing System is enabled.

All of the defined Zones are listed on this page. Click on a specific Zone selector to assign or unassign Residents from the Zone. See the above Zone assignment sections for details on assigning to Zones.

#### Zones/Rooms EP

The Zones/Rooms Configuration page allows configuration of the relationships between Rooms and the Zones configured into the system. The Zones/Rooms menu item is only available when the Event Processing System is enabled.

All of the defined Zones are listed on this page. Click on a specific Zone selector to assign or unassign Rooms from the Zone. See the above Zone assignment sections for details on assigning to Zones.

#### Zones/User Accounts EP

The Zones/User Accounts Configuration page allows configuration of the relationships between User Accounts and the Zones configured into the system. The Zones/User Accounts menu item is only available when the Event Processing System is enabled.

All of the defined Zones are listed on this page. Click on a specific Zone selector to assign or unassign User Accounts from the Zone. See the above Zone assignment sections for details on assigning to Zones.

#### Zones/Wireless Receivers EP

The Zones/Wireless Receivers Configuration page allows configuration of the relationships between Wireless Receivers and the Zones configured into the system. The Zones/Wireless Receivers menu item is only available when the Event Processing System is enabled.

All of the defined Zones are listed on this page. Click on a specific Zone selector to assign or unassign Wireless Receivers from the Zone. See the above Zone assignment sections for details on assigning to Zones.

#### Zones/Data Outputs EP

The Zones/Data Outputs Configuration page allows configuration of the relationships between Data Outputs and the Zones configured into the system. The Zones/Data Outputs menu item is only available when the Event Processing System is enabled.

All of the defined Zones are listed on this page. Click on a specific Zone selector to assign or unassign Data Outputs from the Zone. See the above Zone assignment sections for details on assigning to Zones.

## Zones/LED Displays EP

The Zones/LED Displays Configuration page allows configuration of the relationships between LED Display and the Zones configured into the system. The Zones/LED Displays menu item is only available when the Event Processing System is enabled.

All of the defined Zones are listed on this page. Click on a specific Zone selector to assign or unassign LED Displays from the Zone. See the above Zone assignment sections for details on assigning to Zones.

#### Zones/Backup Zones EP

The Zones/Backup Zones Configuration page allows configuration of the relationships between Backup Zones and the Zones configured into the system. The Zones/Backup Zones menu item is only available when the Event Processing System is enabled.

A Backup Zone is defined as a zone that is designed to be notified if an alert ages beyond the Slow Response Threshold time. You should configure your backup zones to be assigned to the same shifts as the zones that the backup zone will be backing up.

All of the defined Zones are listed on this page. Click on a specific Zone selector to assign or unassign Backup Zones from the Zone. See the above Zone assignment sections for details on assigning to Zones.

#### Schedules EP

The Schedules page allows configuration of alert processing schedules to be used in the system. Schedules are optional, but provide more flexibility in how alerts are processed. You can apply defined schedules multiple times throughout the system.

The places in the system that you can assign an Alert Processing Schedule include:

- WaveTrac Sensors
- Inovonics Sensors
- Text Input Alerts
- User Accounts
- Audio Gateways

#### MARS Alert Processing Schedules Configuration

Filter :type ar	ty text here + Add new row		
ID	Name	Schedule	Delete
0	Unassigned		Ē
3	East Wing Wandering Patients 2	schedule.php?id=3	<del>ال</del>
8	West	schedule.php?id=8	Ē
9	North	schedule.php?id=9	Ē
10	South	schedule.php?id=10	Ē
11	North 11	schedule.php?id=11	圃

#### Figure 50 - Alert Processing Schedules Configuration

#### Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

## Add new schedule

The Add new schedule button allows you to create a new record. To create a new record, click the Add new schedule button.

## ID

The ID field is a reference field identifying the database record ID value

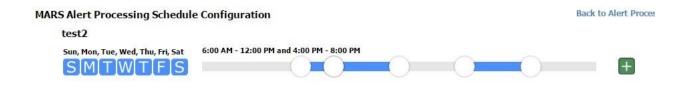
## Name

A reference name for the Schedule

## Schedule

The schedule defining when alerts should be processed. Click on the Schedule link to review/edit the selected Alert Processing Schedule. Schedules are configurable so that you can define up to three different schedules, and apply each to one or more days of the week.

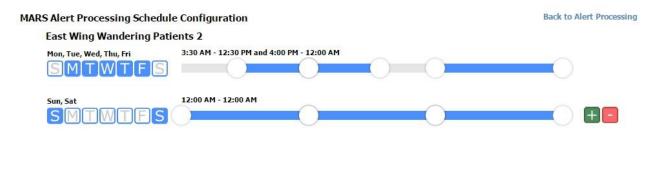
In the following figure, the Schedule named West is being edited. In this example, the schedule is, by default, applied to all days of the week, and is active 24 hours a day. If you want this schedule to only be active on certain days of the week, you can click on a Day button to disable schedule operation for a particular day.



Save Schedule

#### Figure 51 - Alert Processing Schedule Configuration - Default

In the following figure, the schedule is made more complex by clicking the green + button to the right, to create another schedule row. In this example, the Sunday button on the first row was clicked to unselect Sunday, then the Sunday button was clicked on the second row to assign Sunday to the second row. In addition, the sliders were adjusted on the first row to have the schedule be active from 3:30 AM to 12:30PM and from 4:00 PM to Midnight.



Save Schedule

#### Figure 52 - Alert Processing Schedule Configuration - Two Rows

#### Schedules

An Alert Processing Schedule is defined by adjusting time sliders and assigning one or more days of the week to a particular schedule row. Each schedule row can be configured to have up to three separate processing ranges within each 24 hour period defined in a day. Each schedule is defined for one or more of the days of the week, where the schedule is applied based on what the current time and day is. To have a different schedule for a different day, click on the green plus button to open a new schedule row. You can create up to three schedule rows per schedule. To reduce the quantity of schedule rows assigned to the schedule, click the red minus button.

## Assigned Days

Assigned days are the day assignment buttons with a white background. Once you assign a day for a particular schedule row, you cannot assign that same day to another schedule row until you unassign that day from a schedule row. You can create a schedule with one or more days unassigned. Alert processing will not occur on unassigned days for a particular schedule.

## **Processing Ranges**

A processing range is a span of time defined within a schedule, indicated by the blue areas with handles on each end. Alerts and/or recipients associated with the schedule, are processed by the server when an alert occurs at a time that falls within a defined processing range. Each daily schedule is composed of three processing ranges, which can either be joined or separated. When processing ranges are joined and separated, you can see the change in the defined time span text above the schedule slider. To adjust a time range, you can click and drag a range slider handle or click anywhere along the slider. Clicking along the slider will cause a handle for that slider to move to where you clicked.

## Selected Handle

When a particular handle on a slider is selected by clicking the handle, the handle has a blue highlight around it. Clicking the slider away from a handle causes slider adjustment, based on which handle is currently selected. You can observe the text above the slider to see what effect your selected slider has. To eliminate a gap in the schedule, adjust your handles to overlap each other.

# Save Schedule Button

Click the Save Schedule button to save the edits that you have made to the schedule.

## Reports

#### **Report Templates**

The Report Templates page allows configuration of specific reports to be delivered on a daily schedule.

Filte	r type any text here		+ Add new row				
ID	Name	Report Type	Sort Method	Filter Method	Filter Start	Filter End	Configure
0	Unassigned						
5	All Activity	Activity	Time	None	12 AM	12 AM	report_template_config.php?id=5
6	Sensors	Sensor	N/A	N/A	12 AM	12 AM	report_template_config.php?id=6
7	Wireless Receivers	Receiver	N/A	N/A	12 AM	12 AM	report_template_config.php?id=7

#### MARS Report Templates Configuration

Notes

Name The name of the Report Template **Report Type** 

the type of report assigned to the Report Template. This field is for reference only and is configured using the Configure link associated with the selected Report Template

#### Figure 53 - Report Templates Configuration

# Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

# Add new report template

The Add new report template button allows you to create a new record. To create a new record, click the Add new report template button.

## ID

The ID field is a reference field identifying the database record ID value

## Name

A reference name for the Report Template

# **Report Type**

The type of report assigned to the Report Template. This field is for reference only and is configured using the Configure link associated with the selected Report Template. Note that when Event Processing is disabled, only the Sensors report and the Connections report are available.

## Sort Method

The sort method assigned to the Report Template. This field is for reference only and is configured using the Configure link associated with the selected Report Template.

## **Filter Method**

The filtering method assigned to the Report Template. This field is for reference only and is configured using the Configure link associated with the selected Report Template.

## **Filter Start**

The hour of day that the report filter should start at.

## **Filter End**

The hour of day that the report filter should end at.

## Configure

The path to the Report Template Configuration page for the selected Report Template. Click on the Configure link to edit the report type, sort method, and filter method for the selected Report Template.

# Delete

If the Delete function fails, you likely have this Report Template assigned to a Scheduled Report. Review those assignments, then try again. The Unassigned Report Template record cannot be deleted.

The following figure shows the Report Template Configuration page, generated by clicking on the Configure link in the Report Templates Configuration page, where the selected report template is being edited.

# MARS Report Template Configuration

# All Activity

Report Type	Sorted By	Filtered By
Response Times     Event Activity	<ul> <li>Time-of-Day</li> <li>Response Time</li> </ul>	All Zones and Rooms     Room Cafeteria
Frequent Calls     Sensors     Wireless Receive		© Zone Central ▼ ✓ Entire Day Start Time 12 AM ▼ End Time 12 AM ▼
Connections Acti	Test Template	
Notes	Test Template	
Report Type The Response	Times report displays Total C	alls. Avo Response Time, and also splits it out by

Detected, and Duration. The Connections Activity report displays Time,

Figure 54 - Report Template Configuration

## Report Type

The Response Times report displays Total Calls, Avg Response Time, and also splits it out by shift. The Event Activity report displays Time, Room, Type, Response Time, Shift, and Zone for each call event. The Frequent Calls report displays Time, Room, Type, Response Time, Shift, and Zone for calls detected as frequent calls. The Sensors report displays Sensor, Type, Address, Battery, and Last Detected. The Wireless Receivers report displays Receiver, Type, Address, Last Detected, and Duration. The Connections Activity report displays Time, Message, Direction, Input, Output, Recipient, and State. Note that when Event Processing is disabled, only the Sensors

Time, Room, Type, Response Time, Shift, and Zone for calls detected as frequent calls. The Sensol

## Sorted By

When Response Times report is selected, you can select sorting by Date, Hour, Room, Zone, or Call Volume, with the default being Date. When Event Activity report is selected, you can select sorting by Time or Response, with the default being Time. When Frequent Calls report is selected, Sensors report is selected, Wireless Receivers report is selected, or Connections Activity report is selected, the sorting options are disabled.

## Filtered By

When Response Times report is selected, the filtering options are disabled. When Event Activity report is selected, you can filter by All Zones and Rooms, a particular Room, a particular Zone. You can also edit filtering by all or part of a day. For all other report types, filtering is disabled.

## Save Template Button

The template must be saved after any edits are made, to ensure the server processes the template properly.

## **Test Template Button**

The Test Template function exercises the currently selected template by generating a report in a new browser tab. The Test Template button is enabled after any edits are saved.

The figure below shows a sample activity report that appears when the Test Template button is clicked.

## MARS Report

## **All Activity**

## Event Activity Report, Sorted by Time-of-Day, No Filtering

#### Sat, 2017-01-14

Time Room		Alert	Resp Time, mm:ss	Shift	Zone	
12:02:13 AM	Room 2	Wander Proximity BT0f01f02e Room 2 Resident Beacon	00:10	3	Zone 3	
12:02:38 AM	38 Room 2 Wander Proximity BT0f01f02e Room 2 Resident Beacon		00:10	3	Zone 3	
12:03:18 AM	Room 2	Wander Proximity BT0f01f02e Room 2 Resident Beacon	00:10	3	Zone 3	
12:05:38 AM	Room 2	Wander Proximity BT0f01f02e Room 2 Resident Beacon	00:11	3	Zone 3	
12:07:03 AM	Room 2	Wander Proximity BT0f01f02e Room 2 Resident Beacon	00:10	3	Zone 3	
12:10:11 AM	Room 2	Wander Proximity BT0f027031 Room 2 Resident Beacon	17:31:04	3	Zone 3	
12:11:54 AM	Room 2	Wander Proximity BT0f01f02e Room 2 Resident Beacon	00:11	3	Zone 3	
12:12:29 AM	Room 2	Wander Proximity BT0f01f02e Room 2 Resident Beacon	00:10	3	Zone 3	

Figure 55 - Test Template Example Report

#### Scheduled Reports

The Scheduled Reports page allows configuration of the scheduled delivery of a specific Report Template, in HTML formatted e-mail, to up to 4 e-mail recipients.

#### MARS Scheduled Reports Configuration

Filter	type any text here	+ Ad	d new row				
ID	Name	Report Template	1st Recipient	2nd Recipient	<b>3rd Recipient</b>	4th Recipient	Launch Time
1	All Activity	All Activity	a	c	Jodee	Unassigned	17:00
3	Sensors	Sensors	a	c	Jodee	Unassigned	08:00
4	Wireless Receivers	Wireless Receivers	a	c	Jodee	Unassigned	17:00
5	Receivers-7PM	Wireless Receivers	c	steve	Unassigned	Unassigned	19:00
6	Receivers-8PM	Wireless Receivers	c	steve	Unassigned	Unassigned	20:00

Figure 56 - Scheduled Reports Configuration

## Filter

The Filter field allows you to search the grid for any text value. The grid auto-adjusts to show you records that contain the filter value. To clear the filter, remove the filter text, press the Enter key when the cursor is in a blank Filter field, or refresh the page.

## Add new scheduled report

The Add new scheduled report button allows you to create a new record. To create a new record, click the Add new scheduled report button.

## ID

The ID field is a reference field identifying the database record ID value

## Name

A reference name for the Scheduled Report.

## **Report Template**

The report template assigned to this scheduled report.

# 1<sup>st</sup> Recipient

A recipient assigned to receive the scheduled report. Only User Accounts who have an e-mail address assigned can be selected to receive scheduled reports. Can be Unassigned.

# 2<sup>nd</sup> Recipient

A recipient assigned to receive the scheduled report. Only User Accounts who have an e-mail address assigned can be selected to receive scheduled reports. Can be Unassigned.

# 3<sup>rd</sup> Recipient

A recipient assigned to receive the scheduled report. Only User Accounts who have an e-mail address assigned can be selected to receive scheduled reports. Can be Unassigned.

# 4<sup>th</sup> Recipient

A recipient assigned to receive the scheduled report. Only User Accounts who have an e-mail address assigned can be selected to receive scheduled reports. Can be Unassigned.

# Launch Time

The time of day that the scheduled report is launched, formatted as HH:MM in 24 hour format, e.g. 23:00. If the update fails, modify your entry to match the HH:MM format and try again. Scheduled reports are launched once per day at the defined time.

#### Generate Reports

The Report Generator page allows generation of custom reports that can be displayed in a browser or emailed to a recipient.

Report Type	Sorted By	Filtered By
<ul> <li>Response Times</li> <li>Event Activity</li> <li>Frequent Calls</li> <li>Sensors</li> <li>Wireless Receivers</li> <li>Connections Activity</li> </ul>	<ul> <li>Date</li> <li>Hour</li> <li>Room</li> <li>Zone</li> <li>Call Volume</li> </ul>	<ul> <li>All Zones and Rooms</li> <li>Room Cafeteria</li> <li>Zone Central</li> <li>Entire Day</li> <li>Start Time 12 AM Tend Time 12 AM</li> </ul>
art Date: 08/14/2017	End	Date: 08/14/2017
Generate Report		
	relessmessaging	



## Report Type

The Response Times report displays Total Calls, Avg Response Time, and also splits it out by shift. The Event Activity report displays Time, Room, Type, Response Time, Shift, and Zone for each call event. The Frequent Calls report displays Time, Room, Type, Response Time, Shift, and Zone for calls detected as frequent calls. The Sensors report displays Sensor, Type, Address, Battery, and Last Detected. The Wireless Receivers report displays Receiver, Type, Address, Last Detected, and Duration. The Connections Activity report displays Time, Message, Direction, Input, Output, Recipient, and State.

## Sorted By

When Response Times report is selected, you can select sorting by Date, Hour, Room, Zone, or Call Volume, with the default being Date. When Event Activity report is selected, you can select sorting by Time or Response, with the default being Time. When Frequent Calls report is selected, Sensors report is selected, Wireless Receivers report is selected or Connections Activity is selected, the sorting options are disabled.

## Filtered By

When Response Times report is selected, the filtering options are disabled. When Event Activity report is selected, you can filter by All Zones and Rooms, a particular Room, a particular Zone. You can also edit filtering by all or part of a day. For all other report types, filtering is disabled.

## Start Date

Select a start date for the report. The start date must be earlier or equal to the end date but cannot be more than ten days earlier than end date.

## End Date

Select an end date for the report. The end date must be earlier or equal to today's date.

## Generate Report Button

Click the Generate Report button to generate the report to appear in your browser.

## **Report Recipient**

Select an E-mail address to send an E-mail Report to. The selection list is created from User accounts that have E-mail addresses assigned to them.

## E-mail Report Button

Click the E-mail Report button to generate the report to appear in an e-mail sent to the selected Report Recipient.

# Appendices

# Appendix A – Troubleshooting Inability to Discover MARS using the WaveWare Discover and Reset Tool

The MARS is normally shipped with DHCP enabled. The WaveWare Discover and Reset Tool, using broadcast UDP packets, is normally used to discover the MARS. If the network that the MARS is connected to prevents broadcast UDP packets, then the WaveWare Discover and Reset Tool will be unable to discover the MARS.

In that case, there are a number of workarounds, as follows:

- 1. Move the MARS to a LAN that does allow UDP broadcast, so that it becomes discoverable with the WaveWare Discover and Reset Tool.
- Create a LAN using a laptop, a wireless router, and the MARS, so that the router can provide DHCP services to the MARS. Run WaveWare Discover and Reset Tool on the laptop to discover the MARS.

3. Attach a video monitor to the HDMI port on the MARS. Attach a keyboard and mouse to USB ports on the MARS. You should see the MARS web config interface. Click on the Setup/General Settings menu item. The General Settings page should display the System IP value and the Master Userid value just above the Authorizations section. The System IP value is the currently assigned IP address that you allows connection to the system. In the configuration grid of General Settings, there is an IP Address field, a Default Gateway field, and a Subnet Mask field. These fields are used to configure static IP settings into the system. If the IP Address field is blank, DHCP mode is enabled.

#### MARS General Settings Configuration

ID	System Name	Site Password	Time Zone	Event Processing	IP Address	Default Gateway	Subnet Mask
1	Responder 5000	password	Central Time		10.0.1.131		
+							
	n IP: 10.0.1.131 r Userid: HJK4KJ6	5W					
aste		5W					

Figure 58 - General Settings System Configuration

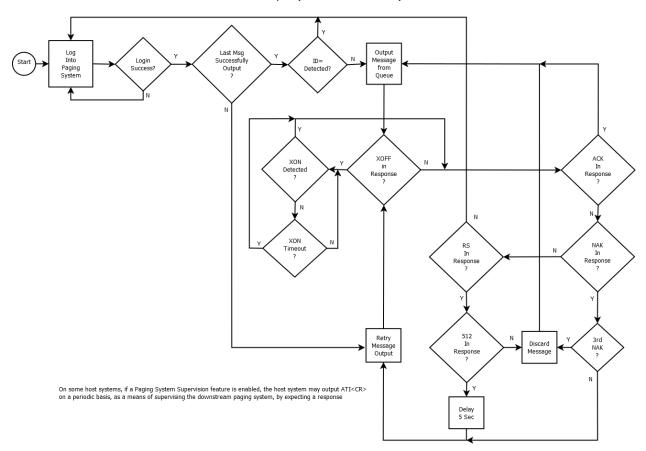
## Appendix B - TAP Output Processing Flow Chart

Following is a flow chart that documents how MARS manages both Ethernet and serial port TAP output. This flow chart is designed to accommodate a wide variety of devices that support TAP protocol.

#### Notes:

- 1. MARS logs into a paging system when first connecting, assumes that the Logged IN state is persistent, and outputs multiple messages with indeterminate periods of time between the messages, until it detects that a new login process needs to occur.
- 2. When MARS initially attempts a login after a settings change, it will output BYE<CR>, then will output a <CR> every 3 seconds if the ID= response is not detected.
- 3. An odd response to a paging message, such as an ID= triggers a new login process, as a means of re-establishing synchronization with the paging system. If the odd response is ID=, MARS will respond with <ESC>PG1<CR>. For any other odd response, MARS will respond with BYE<CR>, then will output a <CR> every 3 seconds if the ID= response is not detected.
- 4. An **ID=**, sensed in any state of MARS, will cause MARS to respond with **<ESC>PG1<CR>** as a means of responding to the paging system request to re-establish synchronization.
- 5. MARS maintains an independent outgoing message queue for each paging system, in order to not allow a failed message output on one paging system affect the throughput of messages on good paging system connections.

6. If ATI Keepalive mode is enabled, the output of a message from the queue will reset the ATI Keepalive one minute timer.



TAP Output (Serial and Ethernet)

## Appendix C - Adjusting the MARS Boot Up Method

MARS is designed to boot up immediately when power is applied. If you want MARS to only boot up when you press the power button, you can adjust the MARS (Intel NUC) BIOS. The following BIOS screen shows an After Power Failure drop box in the Secondary Power Settings section of the Power tab. The options are:

- Power On
- Stay Off
- Last State

MARS should be configured to use the Power On option, which allows a full boot up process to automatically occur each time power is applied. If you need to adjust the MARS BIOS, attach a mouse, keyboard, and monitor with HDMI adapter to the MARS. BIOS Setup is accessed by pressing F2 after the Power-On Self-Test (POST) memory test begins and before the operating system boot begins.

Home       Main       Devices       Cooling       Performance       Security       Power       Bot       It       It <thit< th="">       It       <thit< th=""> <thit< t<="" th=""><th></th><th>ntel® Visual BIOS 🛛 🕬</th><th>arch Visual BIOS</th><th></th><th></th><th>intel</th></thit<></thit<></thit<>		ntel® Visual BIOS 🛛 🕬	arch Visual BIOS			intel
Intel® Dynamic Power Technology       Energy Efficient Performance         Processor Power Efficiency Policy       High Performance         Intel® Smart Connect Technology       Intel® Smart Connect Technology         Power Supervisor Shutdown       Atter Power Fallure         S3 State Indicator       Blink.         Deep S4/55       Image: Stay Off         Wake on LAN from S4/55       Power On - Normal Boot         Native ACPI OS POLES Support       Image: Stay Difference of the state of the sta		Home Main Devices Cooling	9 Performance	Security Power	Boot 🖸 ★ .	L / - 8
Processor Power Efficiency Policy       High Performance         Image: Processor Power Efficiency Policy       High Power Efficiency Policy         Image: Processor Power Efficiency Policy       High Power Efficiency Policy         Image: Processor Power Efficiency Policy       High Power Efficiency Policy         Image: Processor Power Efficiency Policy       High Power Efficiency Policy         Image: Processor Power Efficiency Policy       High Power Efficiency Policy         Image: Processor Power Efficiency Po		Primary Power Settings		Secondary Pow	ver Settings	
Processor Power Efficiency Policy High Performance  Processor Power Efficiency Policy High Performance  Intel® Smart Connect Technology Power Supervisor Shutdown Atter Power Failure Stay Off State Indicator Blink Stay Off State Indicator Blink Deep 54/55 Wake on LAN from 54/55 Power On - Normal Boot Wake System from 55 Pice ASPB Support Fish Update Steep Delay  This page offers ways to handle various power situations your system may encounter.  F7 - Update BIOS F9 - Load defaults F10 - Save and exit Ctrifp - Add favorite jtem Send us feedback.at: Visualbios@intel.com		Intel® Dynamic Power Technology	t Performance 👻	Intel® Rapid Start Te	chnology 📃	
Power Supervisor Shutdown After Power Fallure S3 State Indicator Deep S4/S5 Wake on LAM from S4/S5 Wake on LAM from S4/S5 Power On - Normal Boot Wake System from S5 Pice ASPM Support Native ACPI OS PICE Support Flash Update Sieep Delay This page offers ways to handle various power situations your system may encounter. F7 - Update BIOS F9 - Load defaults F10 - Save and exit Ctrifp - Add favorite jtem Send us feedback.at: Visual biosopintel.com		Processor Power Efficiency Policy High Performan	nce 👻			· · · ·
After Power Failure Stay Off S3 State Indicator Blink: Deep S4/S5 Wake on LAN from S4/S5 Power On - Normal Boot Wake S4/S5 Wake on LAN from S4/S5 Power On - Normal Boot Wake S4/S5 Wake on LAN from S4/S5 Power On - Normal Boot Wake S4/S5 Wake S4/S5 Wake S4/S5 Power On - Normal Boot This page offers ways to handle various power situations your system may encounter. F7 - Update BIO5 F9 - Lond defaults F10 - Save and exit Ctrifp - Add favorite jtem Send us feedback.at: Visual bios pintel.com				Power Supervisor Shu		
Deep \$4\35       Image: Control of the second defaults       Image: Control of the second defaults         F7 - Update BIOS       F9 - Load defaults       F10 - Save and exit       Ctrl-D - Add favorite item       Send us feedback at: visualbios pintel.com						•
Wake on LAN from 54/55       Fower On - Normal Boot         Wake System from S5       Four ASPM Support         PCIe ASPM Support       Enable         Native ACPI OS PCIe Support       Four Aspm Support         This page offers ways to handle various power situations your system may encounter.       Four Add favorite item         F7 - Update BIO5       F9 - Load defaults       F10 - Save and exit       Ctri-D - Add favorite item       Send us feedback at:         VisualbioSpinteL.com       VisualbioSpinteL.com       VisualbioSpinteL.com       VisualbioSpinteL.com	<			S3 State Indicator	Blink	- >
Wake System from 55         PCIe ASPM Support         Enable         Native ACPI OS PCIe Support         Fissh Update Sleep Delay         This page offers ways to handle various power situations your system may encounter.         F7 - Update BIOS       F9 - Load defaults         F10 - Save and exit       Ctri-D - Add favorite item       Send us feedback at: visualbiospintel.com				Deep S4/S5		
PCIe ASPM Support PCIe ASPM Support PCIe ASPM Support Native ACPI OS PCIe Support Flash Update Sleep Delay This page offers ways to handle various power situations your system may encounter.  F7 - Update BIOS F9 - Load defaults F10 - Save and exit Ctri-D - Add favorite item Send us feedback at: Visualbio spintel.com				Wake on LAN from S4/	S5 Power On - Norma	il Boot 👻
Native ACPI OS PCIe Support         Flash Update Steep Delay         This page offers ways to handle various power situations your system may encounter.         F7 - Update BIOS       F9 - Load defaults         F10 - Save and exit       Ctrl-D - Add favorite item         Send us feedback.at:       Visualbiospintel.com				Wake System from 55		
Flash Update Sleep Delay Flash Update Sleep De					Contract of the second s	
This page offers ways to handle various power situations your system may encounter,  F7 - Update BIOS F9 - Load defaults F10 - Save and exit Ctri-D - Add favorite item Send us feedback at: Usualbiosgintel.com						
F7 - Update BIOS F9 - Load defaults F10 - Save and exit Ctrl-D - Add favorite item Send us feedback at: Us Development of the Use of the Send us feedback at:				riusii opuute sieep ot		
F7 - Update BIOS F9 - Load defaults F10 - Save and exit Ctrl-D - Add favorite item Send us feedback at: Us Development of the Use of the Send us feedback at:						
F7 - Update BIOS F9 - Load defaults F10 - Save and exit Ctrl-D - Add favorite item Send us feedback at: Us Development of the Use of the Send us feedback at:						
the Revealed and with Casella between Table New Horn Face Direct and with visualbios@intel.com		i This page offers ways to handle various power s	ituations your system ma	y encounter.		
the Revealed and with Casella between Table New Horn Face Direct and with visualbios@intel.com						
the Revealed and with Casella between Table New Horn Face Direct and with visualbios@intel.com						
		F7 - Update BIOS F9	- Load defaults	F10 - Save and exit	Ctrl-D - Add favorite item	Send us feedback at:
		Ait - Reveal shortcut keys Ct	rl-H - See all shortcuts	Tab - Next item	Esc - Discard and exit	

## Appendix D – Remote Support Session

You can attempt to establish a secure connection to the support team server by launching the Support Session function from the system. The Support Session feature allows the system to attempt to connect to the support team server using IP port 22 and SSH secure tunneling. You can launch Support Session from either the web interface login page or from the Setup/Utilities page.

Once the Support Session is launched, if it successfully connects to the support team server, it will display a success message and a numeric value that you would provide to the support technician. The support technician would use that value to ensure they connect to the appropriate remotely connected system.

## Appendix E – Using MARS with Inovonics and MARS Alerts App

Following is an overview of how to implement Inovonics sensor monitoring with the MARS and the MARS app.

MARS is shipped with the Event Processing System disabled, but the admin user can enable it through the MARS web config interface. The Inovonics sensor handling works with either case, but the MARS app works only when Event Processing is enabled.

#### Inovonics Interface Event Processing Enabled Configuration

- Inovonics sensors, Inovonics central receiver and Inovonics repeaters auto-register with MARS
- Name the Inovonics repeaters in the Facility/Wireless Receivers page
- Name the Inovonics sensors in the Alert Sources/Inovonics Sensors page, using either the Name field or the Reference field

- Check the Priority checkbox in the Inovonics sensor record if the alert should be delivered as a priority alert
- Starting with no Data Connections, create Data Input using Inovonics protocol
- Create Data Connection between Inovonics data input and Event Processing data output
- To configure an escalation system, enable Event Processing in Setup/General Settings page, and adjust the Slow Response Threshold and Backup Response Threshold values in that page
- Create one or more Zones in the Zones page, where one or more of those Zones can be used as Backup Zones
- Associate Backup Zones with your primary Zones using the Zones/Backup Zones page
- Associate Inovonics sensors with any primary Zones using the Zones/Inovonics Sensors page
- Create one or more User Accounts in the system that the MARS app can use for login credentials
- Associate User Accounts with your primary Zones and backup Zones using the Zones/User Accounts page

#### Inovonics User Experience with Event Processing Enabled

When an Inovonics sensor alert is initiated, all logged-in MARS app users that are associated with the same Zone as the active Inovonics sensor will receive those alerts. Those logged in MARS app users associated with other Zones will not receive those alerts.

The alert will appear on the app as a non-answerable notice, with the Name/Reference value of the Inovonics sensor in the Message field and the Name value of the nearest receiver appears in the Location field.

That alert persists on the MARS app until either Acknowledged by the app user or until the Inovonics sensor is physically reset.

When the Slow Response Threshold value for a given active alert is exceeded, that alert will be delivered to any logged-in MARS app users that are associated with any backup zones associated with the primary Zone that the Inovonics sensor is associated with.

If there are no Backup Zones assigned to the affected primary Zone, that alert will be delivered to any User Account that is marked to receive Supervisory Alerts, using all communication methods associated with that User Account. When there are Backup Zones assigned to the affected primary Zone, and the Backup Response Threshold value for a given alert is exceeded, that alert will be delivered to any User Account that is marked to receive Supervisory Alerts, using all communication methods associated with that User Account that is marked to receive Supervisory Alerts, using all communication methods associated with that User Account.

## Appendix F – HTTP Data Input Protocol

The HTTP Data Input protocol is designed to allow systems to push data to MARS via HTTP GET or POST methods, on IP port 80. The HTTP Data Input protocol auto-detects GET vs POST methods of usage. A successful delivery of the HTTP Data Input command causes the server to respond with a plain text value of SUCCESS.

The HTTP input protocol supports the following parameters:

- pin
- msg
- cancel (0=not cancelled, 1=cancelled)

The HTTP Data Input protocol URL format for the GET method is as follows:

http://ip\_address/http\_input.xml?pin=NNN&msg=AAAA&cancel=0, where ip\_address is the IP address of the MARS, NNN is a numeric pager ID (PIN) value of any length, and AAAA is an alphanumeric message value of any length. Message lengths longer than 240 characters will be truncated.

The cancel parameter is optional.

The POST method passes the same parameters as the GET method, but uses POST header variables. The POST method URL would look like the following:

#### http://ip\_address/http\_input.xml

Following is an example URL using the GET method where the cancel parameter is not included (assumed cancel = 0):

#### http://10.1.1.1/http\_input.xml?pin=53&msg=Testing!

Following is an example URL using the GET method where the cancel parameter is included to indicate alert initiated

#### http://10.1.1.1/http\_input.xml?pin=53&msg=Testing&cancel=0

Following is an example URL using the GET method where the cancel parameter is included to indicate the alert is cancelled:

#### http://10.1.1.1/http\_input.xml?pin=53&msg=Testing&cancel=1

## Appendix G - Honeywell Notifier NWS-3 Web Server Fire Panel Integration

The Honeywell Notifier NWS-3 Web Server fire panel model has the ability to output e-mail on an alert. Those e-mail alerts may not include an e-mail To: address. In order to route those e-mail alerts through the RMS system, you need to both disable Address Filtering and define a Settings tolist.

To integrate SMTP Data Input with a Honeywell Notifier NWS-3 Web Server fire panel's e-mail output, do the following:

- Configure the RMS E-Mail Input Server by disabling Address Filtering
- Create a Data Input in RMS that uses the SMTP protocol
- In the Settings field of that SMTP related Data Input, define the IP port and a tolist, where the tolist defines the Pager ID(s) that will be associated with each incoming e-mail message. An example settings value is: **port=25,tolist=114;112**

In the above example tolist, each incoming e-mail alert will be routed into the system associated with both Pager IDs 114 and 112.

## Update History

V1.03 – Bug fixes and enhancement of Smartphone App interface protocol to improve connectivity experience

V1.02 – Added Rauland system interface

V1.01 – Initial release